

Appendix A – Complete Community Survey Results by County

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| Boone County N=74 | | |
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| Q2. Please choose the response that best describes how you are aware of the needs of low income people in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| I am a resident of the county selected in question 1 and I am generally familiar with available community services. | 55.4% | 41 |
| I am an employee of EnAct Community Action. | 0.0% | 0 |
| I am employed by a non-profit community agency or organization (not EnAct) with knowledge about the needs of people residing in the county selected in question 1. | 20.3% | 15 |
| I am an employee of a public (governmental) agency or organization with knowledge about the needs of people in the county selected in question 1. | 23.0% | 17 |
| I am an elected public official in the county selected in question 1. | 1.4% | 1 |
| | Answered | 74 |
| | Skipped | 0 |
| Q3. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional general education necessary to obtain and keep a good job. | 27.4% | 20 |
| Additional vocational training programs focused on available employment opportunities. | 58.9% | 43 |
| Specific skills training necessary for the types of jobs available. | 39.7% | 29 |
| Expanded access to broadband Internet services. | 12.3% | 9 |
| Additional transportation services to work locations. | 46.6% | 34 |
| Transportation services for people seeking a job. | 28.8% | 21 |
| Additional child care for working parents. | 34.3% | 25 |
| Additional child care options for people seeking employment. | 13.7% | 10 |
| Assistance with resume writing, job applications, interview skills, etc. | 27.4% | 20 |
| Other (please specify): | 6.9% | 5 |
| | Answered | 73 |
| | Skipped | 1 |
| Q4. What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed. | | |
| Answer Choices | Response Percent | Responses |
| Lack of opportunity - jobs are not available in the area. | 71.6% | 53 |

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| People lack the level of education required for available jobs. | 21.6% | 16 |
| People lack specific computer and/or technical skills required for available jobs. | 21.6% | 16 |
| Low-income households fear a loss of government benefits or other types of support if they become employed. | 67.6% | 50 |
| People lack a means of transportation to get to job interviews or work locations. | 36.5% | 27 |
| Childcare is not available during non-traditional work hours or days. | 13.5% | 10 |
| Childcare expenses result in little or no net gain in household income from low-wage jobs. | 29.7% | 22 |
| There are too few "second chance" programs available to people with criminal or substance abuse histories. | 24.3% | 18 |
| Other (please specify) | 8.1% | 6 |
| | Answered | 74 |
| | Skipped | 0 |
| Q5. Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional vocational training. | 51.4% | 38 |
| Expanded availability of GED/Adult Education classes across the county. | 43.2% | 32 |
| Prevention of violence or threats of violence in schools. | 14.9% | 11 |
| Additional dropout prevention programs. | 32.4% | 24 |
| Affordable access to broadband and computers in homes. | 18.9% | 14 |
| Transportation to existing education and training programs. | 52.7% | 39 |
| Child care for parents while attending education and training programs. | 41.9% | 31 |
| Improved communication between parents and school personnel. | 29.7% | 22 |
| Other (please specify): | 6.8% | 5 |
| | Answered | 74 |
| | Skipped | 0 |
| Q6. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are the most needed in order to improve housing opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| New construction of affordable rental units. | 62.5% | 45 |
| New construction of affordable single-family homes. | 45.8% | 33 |
| Senior housing (smaller homes accessible to the elderly). | 61.1% | 44 |
| Additional subsidized public housing. | 36.1% | 26 |
| Developed land for home sites. | 23.6% | 17 |
| Additional temporary emergency housing. | 41.7% | 30 |
| Other (please specify) | 9.7% | 7 |
| | Answered | 72 |
| | Skipped | 2 |

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| Q7. What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing. | | |
| Answer Choices | Response Percent | Responses |
| There are not enough Sec 8 housing vouchers available to assist low income people in obtaining housing. | 26.4% | 19 |
| Potential homeowners do not have credit scores high enough to qualify for a mortgage. | 50.0% | 36 |
| People lack funds for a required down payment when trying to purchase a home. | 76.4% | 55 |
| There are not enough home-buyer education counseling programs available. | 19.4% | 14 |
| The area lacks lower cost starter homes for sale. | 40.3% | 29 |
| Available rental properties are not affordable for many families. | 52.8% | 38 |
| Other (please specify) | 9.7% | 7 |
| | Answered | 72 |
| | Skipped | 2 |
| Q8. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Assistance with the cost of needed housing repairs (roof, foundation, or other structural repairs). | 87.8% | 65 |
| A listing of reputable people providing home repair services. | 41.9% | 31 |
| Assistance with energy efficiency (insulation, storm windows, etc.). | 64.9% | 48 |
| Homebuyer education classes. | 10.8% | 8 |
| Education about programs that assist low income households to pay utility bills. | 37.8% | 28 |
| Counseling about using credit, securing a mortgage, or asset building. | 36.5% | 27 |
| Other (please specify) | 8.1% | 6 |
| | Answered | 74 |
| | Skipped | 0 |
| Q9. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Access to affordable health insurance. | 47.3% | 35 |
| Assistance with dental procedures for people with no dental insurance. | 58.1% | 43 |
| More health care providers who accept Medicaid. | 12.2% | 9 |
| More primary care clinics or other low-cost medical services. | 21.6% | 16 |
| Additional home-health (in-home care) services for seniors. | 27.0% | 20 |
| Additional primary care providers. | 6.8% | 5 |
| Additional dental care providers. | 5.4% | 4 |
| Additional vision care providers. | 5.4% | 4 |

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| Additional medical specialists. | 1.4% | 1 |
| Additional pre-natal care services. | 1.4% | 1 |
| Additional mental health services | 35.1% | 26 |
| Additional substance abuse treatment services. | 44.6% | 33 |
| More affordable prescription drugs. | 23.0% | 17 |
| Other (please specify) | 5.4% | 4 |
| | Answered | 74 |
| | Skipped | 0 |
| Q10. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Increased availability of food programs (food pantries and meal programs). | 54.1% | 40 |
| Increased access to free and reduced lunch in schools. | 24.3% | 18 |
| Increased access to food stamps (SNAP). | 13.5% | 10 |
| Increased access to meal delivery programs. | 23.0% | 17 |
| Additional outlets (grocery stores) for purchase of healthy food. | 47.3% | 35 |
| Transportation to grocery store, food pantry, or other food resources. | 70.3% | 52 |
| Education about available nutrition programs such as SNAP, WIC, food pantries, etc. | 13.5% | 10 |
| Education about healthy food choices. | 35.1% | 26 |
| Other (please specify) | 6.8% | 5 |
| | Answered | 74 |
| | Skipped | 0 |
| Q11. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available resources for lower income persons such as health insurance coverage, nutrition programs, housing subsidies, etc. | 42.5% | 31 |
| Education about how to build financial assets - save and invest money. | 37.0% | 27 |
| Education/counseling about use of credit. | 32.9% | 24 |
| Education about money management (using credit, budgeting, bank accounts, etc.). | 60.3% | 44 |
| Information about federal tax credits (low income credit, child care credit, etc.). | 17.8% | 13 |
| Education/counseling about the responsible use of income. | 64.4% | 47 |
| Information and assistance with securing child support. | 23.3% | 17 |
| Other (please specify) | 4.1% | 3 |
| | Answered | 73 |
| | Skipped | 1 |
| Q12. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1. | | |

| Answer Choices | Response Percent | Responses |
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| Information about available transportation services. | 49.3% | 36 |
| Additional public transportation services. | 78.1% | 57 |
| Uber type services that provide on-call transportation as needed. | 20.6% | 15 |
| Additional vehicle donation programs to make available low cost, dependable vehicles to people. | 50.7% | 37 |
| Information about reputable mechanics/car repair services in the area. | 23.3% | 17 |
| Information and advice about buying a vehicle. | 13.7% | 10 |
| Information and education about the costs of owning and operating a vehicle. | 20.6% | 15 |
| Assistance with learning to drive and getting a driver's license. | 21.9% | 16 |
| Other (please specify) | 4.1% | 3 |
| | Answered | 73 |
| | Skipped | 1 |
| Q13. Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional access to food. | 33.8% | 24 |
| Additional access to emergency shelter due to domestic violence, flood, fire, eviction, etc. | 67.6% | 48 |
| Additional access to emergency medical transportation (ambulance services). | 12.7% | 9 |
| Additional access to services in a medical emergency or drug overdose situation | 19.7% | 14 |
| More equitable distribution of law enforcement personnel throughout county. | 47.9% | 34 |
| Additional access to emergency (on-call) mental health services. | 39.4% | 28 |
| Assistance with necessary prescription drug costs not covered by insurance. | 36.6% | 26 |
| Assistance with securing housing if home is lost due to a disaster (flood, fire, etc.). | 29.6% | 21 |
| Other (please specify) | 4.2% | 3 |
| | Answered | 71 |
| | Skipped | 3 |
| Q14. Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Safe homes and neighborhoods. | 55.6% | 40 |
| More affordable and accessible child care programs. | 16.7% | 12 |
| Early childhood programs. | 19.4% | 14 |
| More home visitation programs. | 16.7% | 12 |
| After school programs. | 30.6% | 22 |
| Safe, drug free recreation programs for teens. | 58.3% | 42 |
| Parent education about childrearing. | 13.9% | 10 |
| Summer activities including day camps for kids. | 54.2% | 39 |

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| Weekend and summer food programs. | 36.1% | 26 |
| Parent education about child nutrition. | 5.6% | 4 |
| Other (please specify) | 4.2% | 3 |
| | Answered | 72 |
| | Skipped | 2 |
| Q15. Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1? | | |
| Answer Choices | Response Percent | Responses |
| Home modifications to accommodate handicaps or limited mobility. | 75.3% | 55 |
| Meal delivery services. | 65.8% | 48 |
| Improved access to the State Health Insurance Assistance Program. | 37.0% | 27 |
| Education/counseling services related to financial issues. | 35.6% | 26 |
| Information about Internet or phone fraud targeted at seniors. | 27.4% | 20 |
| Availability of for-hire, Uber-type transportation services. | 23.3% | 17 |
| Other (please specify) | 9.6% | 7 |
| | Answered | 73 |
| | Skipped | 1 |
| Q16. What do you think are the top three areas of need of low income people in in the county you selected in question 1? Select up to three areas of need. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare. | 16.4% | 12 |
| Employment opportunities. | 65.8% | 48 |
| Transportation services. | 43.8% | 32 |
| Educational opportunities. | 30.1% | 22 |
| Counseling/education about money management. | 16.4% | 12 |
| Safe, decent and affordable housing. | 37.0% | 27 |
| Assistance with nutrition and food. | 24.7% | 18 |
| Emergency services. | 1.4% | 1 |
| Senior programs and services. | 20.6% | 15 |
| Children's services and programs for children. | 37.0% | 27 |
| Other (please specify) | 5.5% | 4 |
| | Answered | 73 |
| | Skipped | 1 |
| Q17. What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength. | | |
| Answer Choices | Response Percent | Responses |
| Social programs. | 6.1% | 4 |
| Access to good healthcare. | 18.2% | 12 |
| Public education system. | 43.9% | 29 |

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| Early childhood programs (Childcare, Head Start, Early Head Start, Preschool) | 50.0% | 33 |
| Public transportation. | 3.0% | 2 |
| Job opportunities (availability of good jobs). | 9.1% | 6 |
| Safe and affordable housing. | 7.6% | 5 |
| Nutrition and supplemental food programs. | 25.8% | 17 |
| Opportunities to learn about money management. budgeting, use of credit, etc. | 4.6% | 3 |
| Emergency services/First responders. | 59.1% | 39 |
| Services and programs for seniors. | 21.2% | 14 |
| Other (please specify) | 6.1% | 4 |
| | Answered | 66 |
| | Skipped | 8 |
| Q18. If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare services. | 16.1% | 9 |
| Mental health or counseling services. | 12.5% | 7 |
| Substance abuse services. | 12.5% | 7 |
| Employment services. | 10.7% | 6 |
| Transportation services. | 5.4% | 3 |
| Pre K-12 Public Education. | 19.6% | 11 |
| Higher education. | 12.5% | 7 |
| Use of income - money management. | 5.4% | 3 |
| Housing services. | 5.4% | 3 |
| Nutrition and food programs. | 23.2% | 13 |
| Emergency services and situations. | 17.9% | 10 |
| Childcare | 12.5% | 7 |
| Head Start/Early Head Start | 5.4% | 3 |
| Services for felons. | 3.6% | 2 |
| Services for drug offenders. | 7.1% | 4 |
| Services for sex offenders. | 7.1% | 4 |
| I do not work for an agency or organization that provides services to individuals, children and/or families. | 21.4% | 12 |
| Other (please specify) | 16.1% | 9 |
| | Answered | 56 |
| | Skipped | 18 |
| Q21. What is your current age? | | |
| Answer Choices | Response Percent | Responses |
| 18-19 yrs. | 0.0% | 0 |
| 20-24 yrs. | 1.4% | 1 |

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| 25-34 yrs. | 12.3% | 9 |
| 35-44 yrs. | 30.1% | 22 |
| 45-54 yrs. | 15.1% | 11 |
| 55-64 yrs. | 8.2% | 6 |
| 65-74 yrs. | 27.4% | 20 |
| 75 yrs. and older | 5.5% | 4 |
| | Answered | 73 |
| | Skipped | 1 |
| Q22. What is your gender? | | |
| Answer Choices | Response Percent | Responses |
| Male | 17.6% | 13 |
| Female | 81.1% | 60 |
| Unspecified | 1.4% | 1 |
| | Answered | 74 |
| | Skipped | 0 |
| Q23. What is your approximate average household income? | | |
| Answer Choices | Response Percent | Responses |
| Less than \$10,000 | 3.1% | 2 |
| \$10,000 to \$14,999 | 3.1% | 2 |
| \$15,000 to \$24,999 | 4.7% | 3 |
| \$25,000 to \$34,999 | 12.5% | 8 |
| \$35,000 to \$49,999 | 21.9% | 14 |
| \$50,000 to \$74,999 | 26.6% | 17 |
| \$75,000 to \$99,999 | 14.1% | 9 |
| \$100,000 or more | 14.1% | 9 |
| | Answered | 64 |
| | Skipped | 10 |
| Q24. What is the highest level of education you have completed? | | |
| Answer Choices | Response Percent | Responses |
| Less than high school. | 1.4% | 1 |
| High school graduate or GED. | 11.4% | 8 |
| Vocational, trade school, or certificate program. | 5.7% | 4 |
| Some college - no degree. | 21.4% | 15 |
| Associate degree. | 5.7% | 4 |
| Bachelor's degree. | 18.6% | 13 |
| Graduate or professional degree. | 35.7% | 25 |
| | Answered | 70 |
| | Skipped | 4 |

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| Clay County N=24 | | |
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| Q2. Please choose the response that best describes how you are aware of the needs of low income people in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| I am a resident of the county selected in question 1 and I am generally familiar with available community services. | 62.5% | 15 |
| I am an employee of EnAct Community Action. | 0.0% | 0 |
| I am employed by a non-profit community agency or organization (not EnAct) with knowledge about the needs of people residing in the county selected in question 1. | 12.5% | 3 |
| I am an employee of a public (governmental) agency or organization with knowledge about the needs of people in the county selected in question 1. | 25.0% | 6 |
| I am an elected public official in the county selected in question 1. | 0.0% | 0 |
| | Answered | 24 |
| | | |
| Q3. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional general education necessary to obtain and keep a good job. | 33.3% | 8 |
| Additional vocational training programs focused on available employment opportunities. | 29.2% | 7 |
| Specific skills training necessary for the types of jobs available. | 41.7% | 10 |
| Expanded access to broadband Internet services. | 45.8% | 11 |
| Additional transportation services to work locations. | 37.5% | 9 |
| Transportation services for people seeking a job in order to get to interviews, job fairs, etc. | 29.2% | 7 |
| Additional child care for working parents. | 20.8% | 5 |
| Additional child care options for people seeking employment. | 20.8% | 5 |
| Education/counseling about resume writing, preparing job applications, interview skills, etc. | 20.8% | 5 |
| Other (please specify): | 16.7% | 4 |
| | Answered | 24 |
| | Skipped | 0 |
| Q4. What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed. | | |
| Answer Choices | Response Percent | Responses |
| Lack of opportunity - jobs are not available in the area. | 79.2% | 19 |
| People lack the level of education required for available jobs. | 12.5% | 3 |

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| People lack specific computer and/or technical skills required for available jobs. | 16.7% | 4 |
| Low-income households fear a loss of government benefits or other types of support. | 45.8% | 11 |
| People lack a means of transportation to get to job interviews or work locations. | 50.0% | 12 |
| Childcare is not available during non-traditional work hours or days. | 12.5% | 3 |
| Childcare expenses result in little or no net gain in household income from low-wage jobs. | 41.7% | 10 |
| There are too few "second chance" programs available to people with criminal or substance abuse histories. | 33.3% | 8 |
| Other (please specify) | 12.5% | 3 |
| | Answered | 24 |
| | Skipped | 0 |
| Q5. Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional vocational training. | 54.2% | 13 |
| Expanded availability of GED/Adult Education classes across the county. | 33.3% | 8 |
| Prevention of violence or threats of violence in schools. | 12.5% | 3 |
| Additional dropout prevention programs. | 20.8% | 5 |
| Affordable access to broadband and computers in homes. | 62.5% | 15 |
| Transportation to existing education and training programs. | 50.0% | 12 |
| Child care for parents while attending education and training programs. | 37.5% | 9 |
| Improved communication between parents and school personnel. | 20.8% | 5 |
| Other (please specify): | 0.0% | 0 |
| | Answered | 24 |
| | Skipped | 0 |
| Q6. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| New construction of affordable rental units. | 77.3% | 17 |
| New construction of affordable single family homes. | 45.5% | 10 |
| Senior housing (smaller homes accessible to the elderly). | 54.6% | 12 |
| Additional subsidized public housing. | 45.5% | 10 |
| Developed land for home sites. | 13.6% | 3 |
| Additional temporary emergency housing. | 45.5% | 10 |
| Other (please specify) | 4.6% | 1 |
| | Answered | 22 |
| | Skipped | 2 |

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| Q7. What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing. | | |
| Answer Choices | Response Percent | Responses |
| There are not enough Sec 8 housing vouchers available to assist low income people in obtaining housing. | 29.2% | 7 |
| Potential homeowners do not have credit scores high enough to qualify for a mortgage. | 54.2% | 13 |
| People lack funds for a required down payment when trying to purchase a home. | 83.3% | 20 |
| There are not enough home-buyer education counseling programs available. | 4.2% | 1 |
| The area lacks lower cost starter homes for sale. | 45.8% | 11 |
| Available rental properties are not affordable for many families. | 62.5% | 15 |
| Other (please specify) | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |
| Q8. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Assistance with the cost of needed housing repairs (roof, foundation, or other structural repairs). | 83.3% | 20 |
| A listing of reputable people providing home repair services. | 33.3% | 8 |
| Assistance with energy efficiency (insulation, storm windows, etc.). | 79.2% | 19 |
| Homebuyer education classes. | 4.2% | 1 |
| Education about programs that assist low income households to pay utility bills. | 58.3% | 14 |
| Counseling about using credit, securing a mortgage, or asset building. | 33.3% | 8 |
| Other (please specify) | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |
| Q9. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are the most needed in order to improve health care services in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Access to affordable health insurance. | 58.3% | 14 |
| Assistance with dental procedures. | 54.2% | 13 |
| More health care providers who accept Medicaid. | 12.5% | 3 |
| More primary care clinics or other low-cost medical services. | 16.7% | 4 |
| Additional home-health (in-home care) services for seniors. | 16.7% | 4 |
| Additional primary care providers. | 12.5% | 3 |
| Additional dental care providers. | 4.2% | 1 |
| Additional vision care providers. | 20.8% | 5 |

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| Additional medical specialists. | 12.5% | 3 |
| Additional pre-natal care services. | 16.7% | 4 |
| Additional mental health services. | 16.7% | 4 |
| Additional substance abuse treatment services. | 45.8% | 11 |
| More affordable prescription drugs. | 12.5% | 3 |
| Other (please specify) | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |
| Q10. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Increased availability of food programs such as Senior Center meals, "meals on wheels" or food pantries. | 54.6% | 12 |
| Increased access to free and reduced lunch in schools. | 18.2% | 4 |
| Increased access to food stamps (SNAP). | 22.7% | 5 |
| Increased access to meal delivery programs. | 31.8% | 7 |
| Additional outlets (grocery stores) for purchase of healthy food. | 59.1% | 13 |
| Transportation to grocery store, food pantry, or other food resources. | 45.5% | 10 |
| Education about available nutrition programs such as SNAP, WIC, food pantries, etc. | 13.6% | 3 |
| Education about healthy food choices. | 31.8% | 7 |
| Other (please specify) | 0.0% | 0 |
| | Answered | 22 |
| | Skipped | 2 |
| Q11. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available resources for lower income persons. | 79.2% | 19 |
| Education about how to build financial assets - save and invest money. | 33.3% | 8 |
| Education/counseling about use of credit. | 16.7% | 4 |
| Education about money management (using credit, budgeting, bank accounts, etc.). | 70.8% | 17 |
| Information about federal tax credits (low income credit, child care credit, etc.). | 16.7% | 4 |
| Education/counseling about the responsible use of income. | 41.7% | 10 |
| Information and assistance with securing child support. | 25.0% | 6 |
| Other (please specify) | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |

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| Q12. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available transportation services. | 45.8% | 11 |
| Additional public transportation services. | 66.7% | 16 |
| Uber type services that provide on-call transportation as needed. | 33.3% | 8 |
| Additional vehicle donation programs to make available low cost, dependable vehicles to people. | 62.5% | 15 |
| Information about reputable mechanics/car repair services in the area. | 20.8% | 5 |
| Information and advice about buying a vehicle. | 12.5% | 3 |
| Information and education about the costs of owning and operating a vehicle. | 8.3% | 2 |
| Assistance with learning to drive and getting a driver's license. | 16.7% | 4 |
| Other (please specify) | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |
| Q13. Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional access to food. | 50.0% | 12 |
| Additional access to emergency shelter due to domestic violence, flood, fire, eviction, etc. | 50.0% | 12 |
| Additional access to emergency medical transportation (ambulance services). | 37.5% | 9 |
| Additional access to services in a medical emergency or drug overdose situation | 37.5% | 9 |
| More equitable distribution of law enforcement personnel throughout county. | 25.0% | 6 |
| Additional access to emergency (on-call) mental health services. | 12.5% | 3 |
| Assistance with necessary prescription drug costs not covered by insurance. | 37.5% | 9 |
| Assistance with securing housing if home is lost due to a disaster (flood, fire, etc.). | 50.0% | 12 |
| Other (please specify) | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |
| Q14. Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Safe homes and neighborhoods. | 50.0% | 12 |
| Affordable and accessible child care programs. | 12.5% | 3 |
| Early childhood programs. | 12.5% | 3 |

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| More home visitation programs. | 12.5% | 3 |
| After school programs. | 16.7% | 4 |
| Safe, drug free recreation programs for teens. | 75.0% | 18 |
| Parent education about childrearing. | 12.5% | 3 |
| Summer activities including day camps for kids. | 58.3% | 14 |
| Weekend and summer food programs. | 29.2% | 7 |
| Parent education about child nutrition. | 8.3% | 2 |
| Other (please specify) | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |
| Q15. Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1? | | |
| Answer Choices | Response Percent | Responses |
| Home modifications to accommodate handicaps or limited mobility. | 69.6% | 16 |
| Meal delivery services. | 82.6% | 19 |
| Improved access to the State Health Insurance Assistance Program (SHIP) for Medicaid beneficiaries. | 47.8% | 11 |
| Education/counseling services related to financial issues such as reverse mortgage, selling life insurance policies, social security, tax issues, etc. | 17.4% | 4 |
| Information about Internet or phone fraud targeted at seniors. | 26.1% | 6 |
| Availability of for-hire, Uber-type transportation services. | 30.4% | 7 |
| Other (please specify) | 0.0% | 0 |
| | Answered | 23 |
| | Skipped | 1 |
| Q16. What do you think are the top three areas of need of low income people in in the county you selected in question 1?Select up to three areas of need. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare. | 47.8% | 11 |
| Employment opportunities. | 78.3% | 18 |
| Transportation services. | 39.1% | 9 |
| Educational opportunities. | 4.4% | 1 |
| Counseling/education about money management and use of income. | 17.4% | 4 |
| Safe, decent and affordable housing. | 39.1% | 9 |
| Assistance with nutrition and food. | 30.4% | 7 |
| Emergency services. | 8.7% | 2 |
| Senior programs and services. | 13.0% | 3 |
| Children's services and programs for children. | 39.1% | 9 |
| Other (please specify) | 4.4% | 1 |
| | Answered | 23 |

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| | Skipped | 1 |
| Q17. What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength. | | |
| Answer Choices | Response Percent | Responses |
| Social programs. | 20.0% | 4 |
| Access to good healthcare. | 5.0% | 1 |
| Public education system. | 50.0% | 10 |
| Early childhood programs. | 20.0% | 4 |
| Public transportation. | 20.0% | 4 |
| Job opportunities (availability of good jobs). | 15.0% | 3 |
| Safe and affordable housing. | 0.0% | 0 |
| Nutrition and supplemental food programs. | 30.0% | 6 |
| Opportunities to learn about money management. | 5.0% | 1 |
| Emergency services/First responders. | 45.0% | 9 |
| Services and programs for seniors. | 20.0% | 4 |
| Other (please specify) | 0.0% | 0 |
| | Answered | 20 |
| | Skipped | 4 |
| Q18. If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare services. | 26.3% | 5 |
| Mental health or counseling services. | 10.5% | 2 |
| Substance abuse services. | 10.5% | 2 |
| Employment services. | 5.3% | 1 |
| Transportation services. | 26.3% | 5 |
| PreK-12 Public Education. | 10.5% | 2 |
| Higher education. | 0.0% | 0 |
| Use of income - money management. | 10.5% | 2 |
| Housing services. | 10.5% | 2 |
| Nutrition and food programs. | 15.8% | 3 |
| Emergency services and situations. | 10.5% | 2 |
| Childcare | 0.0% | 0 |
| Head Start/Early Head Start | 10.5% | 2 |
| Services for felons. | 0.0% | 0 |
| Services for drug offenders. | 5.3% | 1 |
| Services for sex offenders. | 0.0% | 0 |

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| I do not work for an agency or organization that provides services to individuals, children and/or families. | 52.6% | 10 |
| Other (please specify) | 0.0% | 0 |
| | Answered | 19 |
| Q21. What is your current age? | | |
| Answer Choices | Response Percent | Responses |
| 18-19 yrs. | 0.0% | 0 |
| 20-24 yrs. | 0.0% | 0 |
| 25-34 yrs. | 12.5% | 3 |
| 35-44 yrs. | 25.0% | 6 |
| 45-54 yrs. | 20.8% | 5 |
| 55-64 yrs. | 37.5% | 9 |
| 65-74 yrs. | 0.0% | 0 |
| 75 yrs. and older | 4.2% | 1 |
| | Answered | 24 |
| | Skipped | 0 |
| Q22. What is your gender? | | |
| Answer Choices | Response Percent | Responses |
| Male | 18.2% | 4 |
| Female | 81.8% | 18 |
| Unspecified | 0.0% | 0 |
| | Answered | 22 |
| | Skipped | 2 |
| Q23. What is your approximate average household income? | | |
| Answer Choices | Response Percent | Responses |
| Less than \$10,000 | 13.0% | 3 |
| \$10,000 to \$14,999 | 4.4% | 1 |
| \$15,000 to \$24,999 | 13.0% | 3 |
| \$25,000 to \$34,999 | 13.0% | 3 |
| \$35,000 to \$49,999 | 21.7% | 5 |
| \$50,000 to \$74,999 | 26.1% | 6 |
| \$75,000 to \$99,999 | 4.4% | 1 |
| \$100,000 or more | 4.4% | 1 |
| | Answered | 23 |
| | Skipped | 1 |
| Q24. What is the highest level of education you have completed? | | |
| Answer Choices | Response Percent | Responses |
| Less than high school. | 8.3% | 2 |
| High school graduate or GED. | 29.2% | 7 |

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| Vocational, trade school, or certificate program. | 4.2% | 1 |
| Some college - no degree. | 8.3% | 2 |
| Associate degree. | 16.7% | 4 |
| Bachelor's degree. | 20.8% | 5 |
| Graduate or professional degree. | 12.5% | 3 |
| | Answered | 24 |
| | Skipped | 0 |

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| Fayette County - N=20 | | |
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| Q2. Please choose the response that best describes how you are aware of the needs of low income people in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| I am a resident of the county selected in question 1 and I am generally familiar with available community services. | 10.0% | 2 |
| I am an employee of EnAct Community Action. | 0.0% | 0 |
| I am employed by a non-profit community agency or organization (not EnAct) with knowledge about the needs of people residing in the county selected in question 1. | 35.0% | 7 |
| I am an employee of a public (governmental) agency or organization with knowledge about the needs of people in the county selected in question 1. | 55.0% | 11 |
| I am an elected public official in the county selected in question 1. | 0.0% | 0 |
| | Answered | 20 |
| | Skipped | 0 |
| Q3. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional general education necessary to obtain and keep a good job. | 45.0% | 9 |
| Additional vocational training programs focused on available employment opportunities. | 50.0% | 10 |
| Specific skills training necessary for the types of jobs available. | 25.0% | 5 |
| Expanded access to broadband Internet services. | 15.0% | 3 |
| Additional transportation services to work locations. | 60.0% | 12 |
| Transportation services for people seeking a job in order to get to interviews, job fairs, etc. | 30.0% | 6 |
| Additional child care for working parents. | 35.0% | 7 |
| Additional child care options for people seeking employment. | 15.0% | 3 |
| Education/counseling about resume writing, preparing job applications, interview skills, etc. | 15.0% | 3 |
| Other (please specify): | 15.0% | 3 |
| | Answered | 20 |
| | Skipped | 0 |
| Q4. What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed. | | |
| Answer Choices | Response Percent | Responses |
| Lack of opportunity - jobs are not available in the area. | 35.0% | 7 |
| People lack the level of education required for available jobs. | 30.0% | 6 |

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| People lack specific computer and/or technical skills required for available jobs. | 10.0% | 2 |
| Low-income households fear a loss of government benefits or other types of support if they become employed. | 45.0% | 9 |
| People lack a means of transportation to get to job interviews or work locations. | 45.0% | 9 |
| Childcare is not available during non-traditional work hours or days. | 15.0% | 3 |
| Childcare expenses result in little or no net gain in household income from low-wage jobs. | 30.0% | 6 |
| There are too few "second chance" programs available to people with criminal or substance abuse histories. | 50.0% | 10 |
| Other (please specify) | 10.0% | 2 |
| | Answered | 20 |
| | Skipped | 0 |
| Q5. Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional vocational training. | 50.0% | 10 |
| Expanded availability of GED/Adult Education classes across the county. | 40.0% | 8 |
| Prevention of violence or threats of violence in schools. | 0.0% | 0 |
| Additional dropout prevention programs. | 40.0% | 8 |
| Affordable access to broadband and computers in homes. | 35.0% | 7 |
| Transportation to existing education and training programs. | 70.0% | 14 |
| Child care for parents while attending education and training programs. | 30.0% | 6 |
| Improved communication between parents and school personnel. | 35.0% | 7 |
| Other (please specify): | 0.0% | 0 |
| | Answered | 20 |
| | Skipped | 0 |
| Q6. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| New construction of affordable rental units. | 60.0% | 12 |
| New construction of affordable single-family homes. | 35.0% | 7 |
| Senior housing (smaller homes accessible to the elderly). | 65.0% | 13 |
| Additional subsidized public housing. | 65.0% | 13 |
| Developed land for home sites. | 5.0% | 1 |
| Additional temporary emergency housing. | 60.0% | 12 |
| Other (please specify) | 15.0% | 3 |
| | Answered | 20 |
| | Skipped | 0 |

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| Q7. What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing. | | |
| Answer Choices | Response Percent | Responses |
| There are not enough Sec 8 housing vouchers available to assist low income people in obtaining housing. | 35.0% | 7 |
| Potential homeowners do not have credit scores high enough to qualify for a mortgage. | 55.0% | 11 |
| People lack funds for a required down payment when trying to purchase a home. | 60.0% | 12 |
| There are not enough home-buyer education counseling programs available. | 20.0% | 4 |
| The area lacks lower cost starter homes for sale. | 35.0% | 7 |
| Available rental properties are not affordable for many families. | 45.0% | 9 |
| Other (please specify) | 10.0% | 2 |
| | Answered | 20 |
| | Skipped | 0 |
| Q8. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Assistance with the cost of needed housing repairs (roof, foundation, or other structural repairs). | 70.0% | 14 |
| A listing of reputable people providing home repair services. | 20.0% | 4 |
| Assistance with energy efficiency (insulation, storm windows, etc.). | 50.0% | 10 |
| Homebuyer education classes. | 30.0% | 6 |
| Education about programs that assist low income households to pay utility bills. | 55.0% | 11 |
| Counseling about using credit, securing a mortgage, or asset building. | 65.0% | 13 |
| Other (please specify) | 10.0% | 2 |
| | Answered | 20 |
| | Skipped | 0 |
| Q9. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Access to affordable health insurance. | 55.0% | 11 |
| Assistance with dental procedures. | 45.0% | 9 |
| More health care providers who accept Medicaid. | 20.0% | 4 |
| Primary care clinics or other low-cost medical services. | 20.0% | 4 |
| Additional home-health (in-home care) services for seniors. | 10.0% | 2 |
| Additional primary care providers. | 5.0% | 1 |
| Additional dental care providers. | 0.0% | 0 |

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| Additional vision care providers. | 5.0% | 1 |
| Additional medical specialists. | 0.0% | 0 |
| Additional pre-natal care services. | 0.0% | 0 |
| Additional mental health services | 40.0% | 8 |
| Additional substance abuse treatment services. | 70.0% | 14 |
| More affordable prescription drugs. | 10.0% | 2 |
| Other (please specify) | 10.0% | 2 |
| | Answered | 20 |
| | Skipped | 0 |
| Q10. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Increased availability of food programs such as Senior Center meals, "meals on wheels" or food pantries. | 50.0% | 10 |
| Increased access to free and reduced lunch in schools. | 25.0% | 5 |
| Increased access to food stamps (SNAP). | 0.0% | 0 |
| Increased access to meal delivery programs. | 15.0% | 3 |
| Additional outlets (grocery stores) for purchase of healthy food. | 30.0% | 6 |
| Transportation to grocery store, food pantry, or other food resources. | 65.0% | 13 |
| Education about available nutrition programs such as SNAP, WIC, food pantries, etc. | 30.0% | 6 |
| Education about healthy food choices. | 60.0% | 12 |
| Other (please specify) | 15.0% | 3 |
| | Answered | 20 |
| | Skipped | 0 |
| Q11. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about resources for low income persons. | 65.0% | 13 |
| Education about how to build financial assets. | 20.0% | 4 |
| Education/counseling about use of credit. | 35.0% | 7 |
| Education about money management. | 85.0% | 17 |
| Information about federal tax credits. | 15.0% | 3 |
| Education/counseling about the responsible use of income. | 60.0% | 12 |
| Information and assistance with securing child support. | 20.0% | 4 |
| Other (please specify) | 5.0% | 1 |
| | Answered | 20 |
| | Skipped | 0 |

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| Q12. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available transportation services. | 20.0% | 4 |
| Additional public transportation services. | 90.0% | 18 |
| Uber type services that provide on-call transportation as needed. | 45.0% | 9 |
| Additional vehicle donation programs to make available low cost, dependable vehicles to people. | 40.0% | 8 |
| Information about reputable mechanics/car repair services in the area. | 10.0% | 2 |
| Information and advice about buying a vehicle. | 10.0% | 2 |
| Information and education about the costs of owning and operating a vehicle. | 30.0% | 6 |
| Assistance with learning to drive and getting a drivers license. | 45.0% | 9 |
| Other (please specify) | 10.0% | 2 |
| | Answered | 20 |
| | Skipped | 0 |
| Q13. Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional access to food. | 35.0% | 7 |
| Additional access to emergency shelter. | 80.0% | 16 |
| Additional access to ambulance services. | 10.0% | 2 |
| Additional access to services in a medical emergency or drug overdose situation | 30.0% | 6 |
| More equitable distribution of law enforcement personnel throughout county. | 25.0% | 5 |
| Additional access to emergency (on-call) mental health services. | 45.0% | 9 |
| Assistance with necessary prescription drug costs. | 35.0% | 7 |
| Assistance with securing housing if home is lost due to a disaster. | 30.0% | 6 |
| Other (please specify) | 0.0% | 0 |
| | Answered | 20 |
| | Skipped | 0 |
| Q14. Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Safe homes and neighborhoods. | 45.0% | 9 |
| More affordable and accessible child care programs. | 30.0% | 6 |
| Early childhood programs. | 10.0% | 2 |
| More home visitation programs. | 30.0% | 6 |

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| After school programs. | 40.0% | 8 |
| Safe, drug free recreation programs for teens. | 35.0% | 7 |
| Parent education about childrearing. | 20.0% | 4 |
| Summer activities including day camps for kids. | 40.0% | 8 |
| Weekend and summer food programs. | 40.0% | 8 |
| Parent education about child nutrition. | 15.0% | 3 |
| Other (please specify) | 5.0% | 1 |
| | Answered | 20 |
| | Skipped | 0 |
| Q15. Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1? | | |
| Answer Choices | Response Percent | Responses |
| Home modifications to accommodate handicaps or limited mobility. | 83.3% | 15 |
| Meal delivery services. | 88.9% | 16 |
| Improved access to the State Health Insurance Assistance Program (SHIP) for Medicaid beneficiaries. | 22.2% | 4 |
| Education/counseling services related to financial issues such as reverse mortgage, selling life insurance policies, social security, tax issues, etc. | 22.2% | 4 |
| Information about Internet or phone fraud targeted at seniors. | 33.3% | 6 |
| Availability of for-hire, Uber-type transportation services. | 22.2% | 4 |
| Other (please specify) | 0.0% | 0 |
| | Answered | 18 |
| | Skipped | 2 |
| Q16. What do you think are the top three areas of need of low income people in the county you selected in question 1? Select up to three areas of need. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare. | 25.0% | 5 |
| Employment opportunities. | 65.0% | 13 |
| Transportation services. | 55.0% | 11 |
| Educational opportunities. | 25.0% | 5 |
| Counseling/education about money management and use of income. | 20.0% | 4 |
| Safe, decent and affordable housing. | 50.0% | 10 |
| Assistance with nutrition and food. | 20.0% | 4 |
| Emergency services. | 0.0% | 0 |
| Senior programs and services. | 5.0% | 1 |
| Children's services and programs for children. | 35.0% | 7 |
| Other (please specify) | 5.0% | 1 |
| | Answered | 20 |
| | Skipped | 0 |

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| Q17. What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength. | | |
| Answer Choices | Response Percent | Responses |
| Social programs. | 35.0% | 7 |
| Access to good healthcare. | 20.0% | 4 |
| Public education system. | 15.0% | 3 |
| Early childhood programs. | 50.0% | 10 |
| Public transportation. | 5.0% | 1 |
| Job opportunities (availability of good jobs). | 0.0% | 0 |
| Safe and affordable housing. | 5.0% | 1 |
| Nutrition and supplemental food programs. | 30.0% | 6 |
| Opportunities to learn about money management. | 0.0% | 0 |
| Emergency services/First responders. | 45.0% | 9 |
| Services and programs for seniors. | 5.0% | 1 |
| Other (please specify) | 10.0% | 2 |
| | Answered | 20 |
| | Skipped | 0 |
| Q18. If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare services. | 15.0% | 3 |
| Mental health or counseling services. | 25.0% | 5 |
| Substance abuse services. | 20.0% | 4 |
| Employment services. | 10.0% | 2 |
| Transportation services. | 0.0% | 0 |
| Pre K-12 Public Education. | 10.0% | 2 |
| Higher education. | 5.0% | 1 |
| Use of income - money management. | 5.0% | 1 |
| Housing services. | 0.0% | 0 |
| Nutrition and food programs. | 20.0% | 4 |
| Emergency services and situations. | 20.0% | 4 |
| Childcare | 0.0% | 0 |
| Head Start/Early Head Start | 0.0% | 0 |
| Services for felons. | 5.0% | 1 |
| Services for drug offenders. | 15.0% | 3 |
| Services for sex offenders. | 10.0% | 2 |
| I do not work for an agency or organization that provides services to individuals, children and/or families. | 15.0% | 3 |

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| Other (please specify) | 35.0% | 7 |
| | Answered | 20 |
| | Skipped | 0 |
| Q21. What is your current age? | | |
| Answer Choices | Response Percent | Responses |
| 18-19 yrs. | 0.0% | 0 |
| 20-24 yrs. | 0.0% | 0 |
| 25-34 yrs. | 10.0% | 2 |
| 35-44 yrs. | 30.0% | 6 |
| 45-54 yrs. | 25.0% | 5 |
| 55-64 yrs. | 35.0% | 7 |
| 65-74 yrs. | 0.0% | 0 |
| 75 yrs. and older | 0.0% | 0 |
| | Answered | 20 |
| | Skipped | 0 |
| Q22. What is your gender? | | |
| Answer Choices | Response Percent | Responses |
| Male | 30.0% | 6 |
| Female | 70.0% | 14 |
| Unspecified | 0.0% | 0 |
| | Answered | 20 |
| | Skipped | 0 |
| Q23. What is your approximate average household income? | | |
| Answer Choices | Response Percent | Responses |
| Less than \$10,000 | 0.0% | 0 |
| \$10,000 to \$14,999 | 0.0% | 0 |
| \$15,000 to \$24,999 | 0.0% | 0 |
| \$25,000 to \$34,999 | 26.32% | 5 |
| \$35,000 to \$49,999 | 21.05% | 4 |
| \$50,000 to \$74,999 | 36.84% | 7 |
| \$75,000 to \$99,999 | 10.53% | 2 |
| \$100,000 or more | 5.26% | 1 |
| | Answered | 19 |
| | Skipped | 1 |
| Q24. What is the highest level of education you have completed? | | |
| Answer Choices | Response Percent | Responses |
| Less than high school. | 0.0% | 0 |
| High school graduate or GED. | 5.0% | 1 |
| Vocational, trade school, or certificate program. | 0.0% | 0 |

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| Some college - no degree. | 30.0% | 6 |
| Associate degree. | 10.0% | 2 |
| Bachelor's degree. | 25.0% | 5 |
| Graduate or professional degree. | 30.0% | 6 |
| | Answered | 20 |
| | Skipped | 0 |

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| Kanawha County N=107 | | |
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| Q2. Please choose the response that best describes how you are aware of the needs of low income people in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| I am a resident of the county selected in question 1 and I am generally familiar with available community services. | 22.4% | 24 |
| I am an employee of EnAct Community Action. | 0.9% | 1 |
| I am employed by a non-profit community agency or organization (not EnAct) with knowledge about the needs of people residing in the county selected in question 1. | 52.3% | 56 |
| I am an employee of a public (governmental) agency or organization with knowledge about the needs of people in the county selected in question 1. | 23.4% | 25 |
| I am an elected public official in the county selected in question 1. | 0.9% | 1 |
| | Answered | 107 |
| | Skipped | 0 |
| Q3. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional general education necessary to obtain and keep a good job. | 34.6% | 37 |
| Additional vocational training programs focused on available employment opportunities. | 50.5% | 54 |
| Specific skills training necessary for the types of jobs available. | 46.7% | 50 |
| Expanded access to broadband Internet services. | 13.1% | 14 |
| Additional transportation services to work locations. | 34.6% | 37 |
| Transportation services for people seeking a job in order to get to interviews, job fairs, etc. | 21.5% | 23 |
| Additional child care for working parents. | 29.0% | 31 |
| Additional child care options for people seeking employment. | 29.9% | 32 |
| Education/counseling about resume writing, preparing job applications, interview skills, etc. | 33.6% | 36 |
| Other (please specify): | 13.1% | 14 |
| | Answered | 107 |
| | Skipped | 0 |
| Q4. What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed. | | |
| Answer Choices | Response Percent | Responses |
| Lack of opportunity - jobs are not available in the area. | 36.8% | 39 |
| People lack the level of education required for available jobs. | 33.0% | 35 |

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| People lack specific computer and/or technical skills required for available jobs. | 28.3% | 30 |
| Low-income households fear a loss of government benefits or other types of support if they become employed. | 55.7% | 59 |
| People lack a means of transportation to get to job interviews or work locations. | 26.4% | 28 |
| Childcare is not available during non-traditional work hours or days. | 18.9% | 20 |
| Childcare expenses result in little or no net gain in household income from low-wage jobs. | 39.6% | 42 |
| There are too few "second chance" programs available to people with criminal or substance abuse histories. | 42.5% | 45 |
| Other (please specify) | 9.4% | 10 |
| | Answered | 106 |
| | Skipped | 1 |
| Q5. Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional vocational training. | 49.5% | 52 |
| Expanded availability of GED/Adult Education classes across the county. | 34.3% | 36 |
| Prevention of violence or threats of violence in schools. | 5.7% | 6 |
| Additional dropout prevention programs. | 31.4% | 33 |
| Affordable access to broadband and computers in homes. | 35.2% | 37 |
| Transportation to existing education and training programs. | 47.6% | 50 |
| Child care for parents while attending education and training programs. | 51.4% | 54 |
| Improved communication between parents and school personnel. | 25.7% | 27 |
| Other (please specify): | 7.6% | 8 |
| | Answered | 105 |
| | Skipped | 2 |
| Q6. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| New construction of affordable rental units. | 68.2% | 73 |
| New construction of affordable single family homes. | 56.1% | 60 |
| Senior housing (smaller homes accessible to the elderly). | 47.7% | 51 |
| Additional subsidized public housing. | 37.4% | 40 |
| Developed land for home sites. | 16.8% | 18 |
| Additional temporary emergency housing. | 46.7% | 50 |
| Other (please specify) | 8.4% | 9 |
| | Answered | 107 |
| | Skipped | 0 |

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| Q7. What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing. | | |
| Answer Choices | Response Percent | Responses |
| There are not enough Sec 8 housing vouchers available to assist low income people in obtaining housing. | 22.6% | 24 |
| Potential homeowners do not have credit scores high enough to qualify for a mortgage. | 58.5% | 62 |
| People lack funds for a required down payment when trying to purchase a home. | 70.8% | 75 |
| There are not enough home-buyer education counseling programs available. | 20.8% | 22 |
| The area lacks lower cost starter homes for sale. | 39.6% | 42 |
| Available rental properties are not affordable for many families. | 67.0% | 71 |
| Other (please specify) | 8.5% | 9 |
| | Answered | 106 |
| | Skipped | 1 |
| Q8. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Assistance with the cost of needed housing repairs (roof, foundation, or other structural repairs). | 80.4% | 86 |
| A listing of reputable people providing home repair services. | 43.0% | 46 |
| Assistance with energy efficiency (insulation, storm windows, etc.). | 50.5% | 54 |
| Homebuyer education classes. | 22.4% | 24 |
| Education about programs that assist low income households to pay utility bills. | 33.6% | 36 |
| Counseling about using credit, securing a mortgage, or asset building. | 57.9% | 62 |
| Other (please specify) | 1.9% | 2 |
| | Answered | 107 |
| | Skipped | 0 |
| Q9. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Access to affordable health insurance. | 56.1% | 60 |
| Assistance with dental procedures. | 44.9% | 48 |
| Health care providers who accept Medicaid. | 19.6% | 21 |
| Primary care clinics or other low-cost medical services. | 27.1% | 29 |
| Additional home-health services for seniors. | 19.6% | 21 |
| Additional primary care providers. | 7.5% | 8 |
| Additional dental care providers. | 3.7% | 4 |

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| Additional vision care providers. | 2.8% | 3 |
| Additional medical specialists. | 0.0% | 0 |
| Additional pre-natal care services. | 2.8% | 3 |
| Additional mental health services | 33.6% | 36 |
| Additional substance abuse treatment services. | 54.2% | 58 |
| More affordable prescription drugs. | 22.4% | 24 |
| Other (please specify) | 5.6% | 6 |
| | Answered | 107 |
| | Skipped | 0 |
| Q10. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Increased availability of food programs such as Senior Center meals, "meals on wheels" or food pantries. | 41.1% | 44 |
| Increased access to free and reduced lunch in schools. | 16.8% | 18 |
| Increased access to food stamps (SNAP). | 15.0% | 16 |
| Increased access to meal delivery programs. | 20.6% | 22 |
| Additional outlets (grocery stores) for purchase of healthy food. | 55.1% | 59 |
| Transportation to grocery store, food pantry, or other food resources. | 57.0% | 61 |
| Education about available nutrition programs such as SNAP, WIC, food pantries, etc. | 29.0% | 31 |
| Education about healthy food choices. | 47.7% | 51 |
| Other (please specify) | 9.4% | 10 |
| | Answered | 107 |
| | Skipped | 0 |
| Q11. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available resources for lower income persons. | 53.3% | 57 |
| Education about how to build financial assets. | 32.7% | 35 |
| Education/counseling about use of credit. | 34.6% | 37 |
| Education about money management. | 80.4% | 86 |
| Information about federal tax credits. | 12.2% | 13 |
| Education/counseling about the responsible use of income. | 64.5% | 69 |
| Information and assistance with securing child support. | 14.0% | 15 |
| Other (please specify) | 1.9% | 2 |
| | Answered | 107 |
| | Skipped | 0 |

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| Q12. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available transportation services. | 42.5% | 45 |
| Additional public transportation services. | 53.8% | 57 |
| Uber type services that provide on-call transportation as needed. | 18.9% | 20 |
| Additional vehicle donation programs to make available low cost, dependable vehicles to people. | 49.1% | 52 |
| Information about reputable mechanics/car repair services in the area. | 36.8% | 39 |
| Information and advice about buying a vehicle. | 24.5% | 26 |
| Information and education about the costs of owning and operating a vehicle. | 41.5% | 44 |
| Assistance with learning to drive and getting a driver's license. | 13.2% | 14 |
| Other (please specify) | 6.6% | 7 |
| | Answered | 106 |
| | Skipped | 1 |
| Q13. Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional access to food. | 35.5% | 38 |
| Additional access to emergency shelter due to domestic violence, flood, fire, eviction, etc. | 64.5% | 69 |
| Additional access to emergency medical transportation (ambulance services). | 6.5% | 7 |
| Additional access to services in a medical emergency or drug overdose situation | 26.2% | 28 |
| More equitable distribution of law enforcement personnel throughout county. | 31.8% | 34 |
| Additional access to emergency (on-call) mental health services. | 61.7% | 66 |
| Assistance with necessary prescription drug costs not covered by insurance. | 40.2% | 43 |
| Assistance with securing housing if home is lost due to a disaster (flood, fire, etc.). | 28.0% | 30 |
| Other (please specify) | 1.9% | 2 |
| | Answered | 107 |
| | Skipped | 0 |
| Q14. Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Safe homes and neighborhoods. | 57.0% | 61 |
| More affordable and accessible child care programs. | 20.6% | 22 |
| Early childhood programs. | 15.9% | 17 |

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| More home visitation programs. | 20.6% | 22 |
| After school programs. | 36.5% | 39 |
| Safe, drug free recreation programs for teens. | 57.0% | 61 |
| Parent education about childrearing. | 26.2% | 28 |
| Summer activities including day camps for kids. | 40.2% | 43 |
| Weekend and summer food programs. | 22.4% | 24 |
| Parent education about child nutrition. | 8.4% | 9 |
| Other (please specify) | 0.9% | 1 |
| | Answered | 107 |
| | Skipped | 0 |
| Q15. Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1? | | |
| Answer Choices | Response Percent | Responses |
| Home modifications to accommodate handicaps or limited mobility. | 70.8% | 75 |
| Meal delivery services. | 67.9% | 72 |
| Improved access to the State Health Insurance Assistance Program (SHIP). | 35.9% | 38 |
| Education/counseling services related to financial issues such as reverse mortgage, selling life insurance policies, social security, tax issues, etc. | 40.6% | 43 |
| Information about Internet or phone fraud targeted at seniors. | 33.0% | 35 |
| Availability of for-hire, Uber-type transportation services. | 26.4% | 28 |
| Other (please specify) | 13.2% | 14 |
| | Answered | 106 |
| | Skipped | 1 |
| Q16. What do you think are the top three areas of need of low income people in in the county you selected in question 1? Select up to three areas of need. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare. | 36.8% | 39 |
| Employment opportunities. | 57.6% | 61 |
| Transportation services. | 29.3% | 31 |
| Educational opportunities. | 23.6% | 25 |
| Counseling/education about money management and use of income. | 24.5% | 26 |
| Safe, decent and affordable housing. | 50.0% | 53 |
| Assistance with nutrition and food. | 17.9% | 19 |
| Emergency services. | 5.7% | 6 |
| Senior programs and services. | 17.9% | 19 |
| Children's services and programs for children. | 32.1% | 34 |
| Other (please specify) | 5.7% | 6 |
| | Answered | 106 |
| | Skipped | 1 |

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| Q17. What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength. | | |
| Answer Choices | Response Percent | Responses |
| Social programs. | 30.2% | 32 |
| Access to good healthcare. | 23.6% | 25 |
| Public education system. | 39.6% | 42 |
| Early childhood programs. | 44.3% | 47 |
| Public transportation. | 28.3% | 30 |
| Job opportunities (availability of good jobs). | 6.6% | 7 |
| Safe and affordable housing. | 2.8% | 3 |
| Nutrition and supplemental food programs. | 31.1% | 33 |
| Opportunities to learn about money management. | 6.6% | 7 |
| Emergency services/First responders. | 60.4% | 64 |
| Services and programs for seniors. | 21.7% | 23 |
| Other (please specify) | 4.7% | 5 |
| | Answered | 106 |
| | Skipped | 1 |
| Q18. If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare services. | 21.2% | 21 |
| Mental health or counseling services. | 20.2% | 20 |
| Substance abuse services. | 17.2% | 17 |
| Employment services. | 13.1% | 13 |
| Transportation services. | 5.1% | 5 |
| Pre K-12 Public Education. | 22.2% | 22 |
| Higher education. | 4.0% | 4 |
| Use of income - money management. | 11.1% | 11 |
| Housing services. | 12.1% | 12 |
| Nutrition and food programs. | 28.3% | 28 |
| Emergency services and situations. | 18.2% | 18 |
| Childcare | 12.1% | 12 |
| Head Start/Early Head Start | 7.1% | 7 |
| Services for felons. | 5.1% | 5 |
| Services for drug offenders. | 7.1% | 7 |
| Services for sex offenders. | 2.0% | 2 |
| I do not work for an agency or organization that provides services to individuals, children and/or families. | 11.1% | 11 |

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| Other (please specify) | 16.2% | 16 |
| | Answered | 99 |
| Q21. What is your current age? | | |
| Answer Choices | Response Percent | Responses |
| 18-19 yrs. | 0.0% | 0 |
| 20-24 yrs. | 1.9% | 2 |
| 25-34 yrs. | 8.6% | 9 |
| 35-44 yrs. | 26.7% | 28 |
| 45-54 yrs. | 25.7% | 27 |
| 55-64 yrs. | 24.8% | 26 |
| 65-74 yrs. | 11.4% | 12 |
| 75 yrs. and older | 1.0% | 1 |
| | Answered | 105 |
| | Skipped | 2 |
| Q22. What is your gender? | | |
| Answer Choices | Response Percent | Responses |
| Male | 16.0% | 17 |
| Female | 81.1% | 86 |
| Unspecified | 2.8% | 3 |
| | Answered | 106 |
| | Skipped | 1 |
| Q23. What is your approximate average household income? | | |
| Answer Choices | Response Percent | Responses |
| Less than \$10,000 | 0.0% | 0 |
| \$10,000 to \$14,999 | 1.0% | 1 |
| \$15,000 to \$24,999 | 4.1% | 4 |
| \$25,000 to \$34,999 | 6.1% | 6 |
| \$35,000 to \$49,999 | 22.5% | 22 |
| \$50,000 to \$74,999 | 25.5% | 25 |
| \$75,000 to \$99,999 | 16.3% | 16 |
| \$100,000 or more | 24.5% | 24 |
| | Answered | 98 |
| | Skipped | 9 |
| Q24. What is the highest level of education you have completed? | | |
| Answer Choices | Response Percent | Responses |
| Less than high school. | 0.0% | 0 |
| High school graduate or GED. | 5.7% | 6 |
| Vocational, trade school, or certificate program. | 1.9% | 2 |
| Some college - no degree. | 6.6% | 7 |

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| Associate degree. | 4.7% | 5 |
| Bachelor's degree. | 26.4% | 28 |
| Graduate or professional degree. | 54.7% | 58 |
| | Answered | 106 |
| | Skipped | 1 |

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| Putnam County N=49 | | |
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| Q2. Please choose the response that best describes how you are aware of the needs of low income people in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| I am a resident of the county selected in question 1 and I am generally familiar with available community services. | 36.7% | 18 |
| I am an employee of EnAct Community Action. | 0.0% | 0 |
| I am employed by a non-profit community agency or organization (not EnAct) with knowledge about the needs of people residing in the county selected in question 1. | 20.4% | 10 |
| I am an employee of a public (governmental) agency or organization with knowledge about the needs of people in the county selected in question 1. | 42.9% | 21 |
| I am an elected public official in the county selected in question 1. | 0.0% | 0 |
| | Answered | 49 |
| | Skipped | 0 |
| Q3. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional general education necessary to obtain and keep a good job. | 22.5% | 11 |
| Additional vocational training programs focused on available employment opportunities. | 38.8% | 19 |
| Specific skills training necessary for the types of jobs available. | 36.7% | 18 |
| Expanded access to broadband Internet services. | 16.3% | 8 |
| Additional transportation services to work locations. | 55.1% | 27 |
| Transportation services for people seeking a job in order to get to interviews, job fairs, etc. | 40.8% | 20 |
| Additional child care for working parents. | 40.8% | 20 |
| Additional child care options for people seeking employment. | 26.5% | 13 |
| Education/counseling about resume writing, preparing job applications, interview skills, etc. | 26.5% | 13 |
| Other (please specify): | 8.2% | 4 |
| | Answered | 49 |
| | Skipped | 0 |
| Q4. What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed. | | |
| Answer Choices | Response Percent | Responses |
| Lack of opportunity - jobs are not available in the area. | 26.5% | 13 |
| People lack the level of education required for available jobs. | 18.4% | 9 |

| | | |
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| People lack specific computer and/or technical skills required for available jobs. | 20.4% | 10 |
| Low-income households fear a loss of government benefits or other types of support if they become employed. | 63.3% | 31 |
| People lack a means of transportation to get to job interviews or work locations. | 51.0% | 25 |
| Childcare is not available during non-traditional work hours or days. | 16.3% | 8 |
| Childcare expenses result in little or no net gain in household income from low-wage jobs. | 46.9% | 23 |
| There are too few "second chance" programs available to people with criminal or substance abuse histories. | 44.9% | 22 |
| Other (please specify) | 2.0% | 1 |
| | Answered | 49 |
| | Skipped | 0 |
| Q5. Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional vocational training. | 40.8% | 20 |
| Expanded availability of GED/Adult Education classes across the county. | 28.6% | 14 |
| Prevention of violence or threats of violence in schools. | 8.2% | 4 |
| Additional dropout prevention programs. | 16.3% | 8 |
| Affordable access to broadband and computers in homes. | 32.7% | 16 |
| Transportation to existing education and training programs. | 61.2% | 30 |
| Child care for parents while attending education and training programs. | 69.4% | 34 |
| Improved communication between parents and school personnel. | 22.5% | 11 |
| Other (please specify): | 8.2% | 4 |
| | Answered | 49 |
| | Skipped | 0 |
| Q6. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| New construction of affordable rental units. | 63.0% | 29 |
| New construction of affordable single family homes. | 65.2% | 30 |
| Senior housing (smaller homes accessible to the elderly). | 54.4% | 25 |
| Additional subsidized public housing. | 26.1% | 12 |
| Developed land for home sites. | 21.7% | 10 |
| Additional temporary emergency housing. | 39.1% | 18 |
| Other (please specify) | 17.4% | 8 |
| | Answered | 46 |
| | Skipped | 3 |

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| Q7. What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing. | | |
| Answer Choices | Response Percent | Responses |
| There are not enough Sec 8 housing vouchers available to assist low income people in obtaining housing. | 12.2% | 6 |
| Potential homeowners do not have credit scores high enough to qualify for a mortgage. | 51.0% | 25 |
| People lack funds for a required down payment when trying to purchase a home. | 67.4% | 33 |
| There are not enough home-buyer education counseling programs available. | 24.5% | 12 |
| The area lacks lower cost starter homes for sale. | 55.1% | 27 |
| Available rental properties are not affordable for many families. | 57.1% | 28 |
| Other (please specify) | 4.1% | 2 |
| | Answered | 49 |
| | Skipped | 0 |
| Q8. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Assistance with the cost of needed housing repairs (roof, foundation, or other structural repairs). | 72.3% | 34 |
| A listing of reputable people providing home repair services. | 36.2% | 17 |
| Assistance with energy efficiency (insulation, storm windows, etc.). | 59.6% | 28 |
| Homebuyer education classes. | 23.4% | 11 |
| Education about programs that assist low income households to pay utility bills. | 48.9% | 23 |
| Counseling about using credit, securing a mortgage, or asset building. | 46.8% | 22 |
| Other (please specify) | 2.1% | 1 |
| | Answered | 47 |
| | Skipped | 2 |
| Q9. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Access to affordable health insurance. | 65.3% | 32 |
| Assistance with dental procedures. | 53.1% | 26 |
| More health care providers who accept Medicaid. | 14.3% | 7 |
| More primary care clinics or other low-cost medical services. | 6.1% | 3 |
| Additional home-health (in-home care) services for seniors. | 22.5% | 11 |
| Additional primary care providers. | 8.2% | 4 |
| Additional dental care providers. | 6.1% | 3 |

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| Additional vision care providers. | 4.1% | 2 |
| Additional medical specialists. | 6.1% | 3 |
| Additional pre-natal care services. | 6.1% | 3 |
| Additional mental health services | 34.7% | 17 |
| Additional substance abuse treatment services. | 42.9% | 21 |
| More affordable prescription drugs. | 46.9% | 23 |
| Other (please specify) | 2.0% | 1 |
| | Answered | 49 |
| | Skipped | 0 |
| Q10. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Increased availability of food programs such as Senior Center meals, "meals on wheels" or food pantries. | 52.1% | 25 |
| Increased access to free and reduced lunch in schools. | 29.2% | 14 |
| Increased access to food stamps (SNAP). | 8.3% | 4 |
| Increased access to meal delivery programs. | 25.0% | 12 |
| Additional outlets (grocery stores) for purchase of healthy food. | 41.7% | 20 |
| Transportation to grocery store, food pantry, or other food resources. | 60.4% | 29 |
| Education about available nutrition programs such as SNAP, WIC, food pantries, etc. | 27.1% | 13 |
| Education about healthy food choices. | 37.5% | 18 |
| Other (please specify) | 8.3% | 4 |
| | Answered | 48 |
| | Skipped | 1 |
| Q11. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available resources. | 56.3% | 27 |
| Education about how to build financial assets. | 39.6% | 19 |
| Education/counseling about use of credit. | 29.2% | 14 |
| Education about money management. | 70.8% | 34 |
| Information about federal tax credits. | 18.8% | 9 |
| Education/counseling about the responsible use of income. | 50.0% | 24 |
| Information and assistance with securing child support. | 12.5% | 6 |
| Other (please specify) | 6.3% | 3 |
| | Answered | 48 |
| | Skipped | 1 |

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| Q12. Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Information about available transportation services. | 52.1% | 25 |
| Additional public transportation services. | 77.1% | 37 |
| Uber type services that provide on-call transportation as needed. | 31.3% | 15 |
| Additional vehicle donation programs to make available low cost, dependable vehicles to people. | 52.1% | 25 |
| Information about reputable mechanics/car repair services in the area. | 22.9% | 11 |
| Information and advice about buying a vehicle. | 10.4% | 5 |
| Information and education about the costs of owning and operating a vehicle. | 14.6% | 7 |
| Assistance with learning to drive and getting a driver's license. | 22.9% | 11 |
| Other (please specify) | 4.2% | 2 |
| | Answered | 48 |
| | Skipped | 1 |
| Q13. Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Additional access to food. | 19.6% | 9 |
| Additional access to emergency shelter. | 69.6% | 32 |
| Emergency medical transportation (ambulance services). | 17.4% | 8 |
| Medical emergency or drug overdose situation | 26.1% | 12 |
| Law enforcement personnel throughout county. | 28.3% | 13 |
| Emergency (on-call) mental health services. | 54.4% | 25 |
| Assistance with necessary prescription drug costs. | 43.5% | 20 |
| Housing if home is lost due to a disaster (flood, fire, etc.). | 30.4% | 14 |
| Other (please specify) | 2.2% | 1 |
| | Answered | 46 |
| | Skipped | 3 |
| Q14. Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1. | | |
| Answer Choices | Response Percent | Responses |
| Safe homes and neighborhoods. | 43.5% | 20 |
| More affordable and accessible child care programs. | 39.1% | 18 |
| Early childhood programs. | 19.6% | 9 |
| More home visitation programs. | 17.4% | 8 |

| | | |
|--|------------------|-----------|
| After school programs. | 30.4% | 14 |
| Safe, drug free recreation programs for teens. | 54.4% | 25 |
| Parent education about childrearing. | 15.2% | 7 |
| Summer activities including day camps for kids. | 50.0% | 23 |
| Weekend and summer food programs. | 23.9% | 11 |
| Parent education about child nutrition. | 6.5% | 3 |
| Other (please specify) | 2.2% | 1 |
| | Answered | 46 |
| | Skipped | 3 |
| Q15. Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1? | | |
| Answer Choices | Response Percent | Responses |
| Home modifications to accommodate handicaps or limited mobility. | 65.2% | 30 |
| Meal delivery services. | 67.4% | 31 |
| Improved access to the State Health Insurance Assistance Program (SHIP) for Medicaid beneficiaries. | 34.8% | 16 |
| Education/counseling services related to financial issues such as reverse mortgage, selling life insurance policies, social security, tax issues, etc. | 32.6% | 15 |
| Information about Internet or phone fraud targeted at seniors. | 41.3% | 19 |
| Availability of for-hire, Uber-type transportation services. | 23.9% | 11 |
| Other (please specify) | 2.2% | 1 |
| | Answered | 46 |
| | Skipped | 3 |
| Q16. What do you think are the top three areas of need of low income people in the county you selected in question 1? Select up to three areas of need. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare. | 26.5% | 13 |
| Employment opportunities. | 51.0% | 25 |
| Transportation services. | 53.1% | 26 |
| Educational opportunities. | 24.5% | 12 |
| Counseling/education about money management. | 28.6% | 14 |
| Safe, decent and affordable housing. | 46.9% | 23 |
| Assistance with nutrition and food. | 22.5% | 11 |
| Emergency services. | 2.0% | 1 |
| Senior programs and services. | 12.2% | 6 |
| Children's services and programs for children. | 32.7% | 16 |
| Other (please specify) | 6.1% | 3 |
| | Answered | 49 |
| | Skipped | 0 |

| | | |
|--|------------------|-----------|
| Q17. What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength. | | |
| Answer Choices | Response Percent | Responses |
| Social programs. | 8.7% | 4 |
| Access to good healthcare. | 23.9% | 11 |
| Public education system. | 65.2% | 30 |
| Early childhood programs (Childcare, Head Start, Early Head Start, Preschool) | 47.8% | 22 |
| Public transportation. | 2.2% | 1 |
| Job opportunities (availability of good jobs). | 6.5% | 3 |
| Safe and affordable housing. | 10.9% | 5 |
| Nutrition and supplemental food programs. | 6.5% | 3 |
| Opportunities to learn about money management. budgeting, use of credit, etc. | 2.2% | 1 |
| Emergency services/First responders. | 69.6% | 32 |
| Services and programs for seniors. | 15.2% | 7 |
| Other (please specify) | 4.4% | 2 |
| | Answered | 46 |
| | Skipped | 3 |
| Q18. If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply. | | |
| Answer Choices | Response Percent | Responses |
| Healthcare services. | 11.6% | 5 |
| Mental health or counseling services. | 14.0% | 6 |
| Substance abuse services. | 11.6% | 5 |
| Employment services. | 14.0% | 6 |
| Transportation services. | 4.7% | 2 |
| Pre K-12 Public Education. | 20.9% | 9 |
| Higher education. | 9.3% | 4 |
| Use of income - money management. | 9.3% | 4 |
| Housing services. | 7.0% | 3 |
| Nutrition and food programs. | 23.3% | 10 |
| Emergency services and situations. | 7.0% | 3 |
| Childcare | 0.0% | 0 |
| Head Start/Early Head Start | 4.7% | 2 |
| Services for felons. | 7.0% | 3 |
| Services for drug offenders. | 9.3% | 4 |
| Services for sex offenders. | 0.0% | 0 |
| I do not work for an agency or organization that provides services to individuals, children and/or families. | 37.2% | 16 |

| | | |
|---|------------------|-----------|
| Other (please specify) | 11.6% | 5 |
| | Answered | 43 |
| Q21. What is your current age? | | |
| Answer Choices | Response Percent | Responses |
| 18-19 yrs. | 0.0% | 0 |
| 20-24 yrs. | 4.2% | 2 |
| 25-34 yrs. | 14.6% | 7 |
| 35-44 yrs. | 18.8% | 9 |
| 45-54 yrs. | 29.2% | 14 |
| 55-64 yrs. | 25.0% | 12 |
| 65-74 yrs. | 6.3% | 3 |
| 75 yrs. and older | 2.1% | 1 |
| | Answered | 48 |
| | Skipped | 1 |
| Q22. What is your gender? | | |
| Answer Choices | Response Percent | Responses |
| Male | 18.8% | 9 |
| Female | 79.2% | 38 |
| Unspecified | 2.1% | 1 |
| | Answered | 48 |
| | Skipped | 1 |
| Q23. What is your approximate average household income? | | |
| Answer Choices | Response Percent | Responses |
| Less than \$10,000 | 0.0% | 0 |
| \$10,000 to \$14,999 | 0.0% | 0 |
| \$15,000 to \$24,999 | 5.0% | 2 |
| \$25,000 to \$34,999 | 7.5% | 3 |
| \$35,000 to \$49,999 | 27.5% | 11 |
| \$50,000 to \$74,999 | 22.5% | 9 |
| \$75,000 to \$99,999 | 15.0% | 6 |
| \$100,000 or more | 22.5% | 9 |
| | Answered | 40 |
| | Skipped | 9 |
| Q24. What is the highest level of education you have completed? | | |
| Answer Choices | Response Percent | Responses |
| Less than high school. | 0.0% | 0 |
| High school graduate or GED. | 6.7% | 3 |
| Vocational, trade school, or certificate program. | 0.0% | 0 |
| Some college - no degree. | 17.8% | 8 |

| | | |
|----------------------------------|----------|----|
| Associate degree. | 11.1% | 5 |
| Bachelor's degree. | 28.9% | 13 |
| Graduate or professional degree. | 35.6% | 16 |
| | Answered | 45 |
| | Skipped | 4 |

Community Survey – Open Ended Comments

Boone County

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1.

All of the above

Help for addicts, who cannot pass drug tests for jobs.

business incentives so employers will come here rather than being excessively taxed and fined

cell phone service

motivation and not abusing drugs

What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed.

Could have checked every one of them.

Too many people are currently addicted, not history, but now.

drug addiction

Inability to pass a drug test

motivation

This cultural mentality to consistently hang on to the dying coal industry without actively progressing forward or exploring other career/educational routes.

Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1.

school choice options so that tax dollars allotted for children cover the private school and

home school, performance-based pay for teachers to increase accountability

Mentoring to students on job/career opportunities.

Education on applying for FAFSA, applying for vocational programs, resume/interviewing skills

motivation

Drug abuse epidemic!!!!

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1.

Assistance with home repairs

More help for homeowners.

jobs to make house payments

Utilities assistance to keep an affordable unit. HUD requires utilities to be on and many can not afford the cost and can risk losing affordable housing if utilities are disconnected.

Boone County has children sleeping on porches...the children of this state need safe places to sleep.

There are lots of empty low cost housing available since people are moving away

Drug abuse Epidemic - Boone county is highest drug related fatality

What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing.

Rental properties such as homes and apartment complexes are full of drugs and violence in this area

Very few rental opportunities for those who are not eligible for assistance but lower middle class.

There are no jobs to want to motivate people to stay or live in the area

Available housing is too far from places of employment

No available land for home sites.

Drug epidemic

General lack of safe, affordable housing in area

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1.

Financial assistance help for people who have mortgage payments and are facing hardships.

Volunteer for yard and home cleaning and repair for the elderly.

Tax reform and actual assistance that families would qualify for without being literally poor property taxes are too high placing on the burden on working poor and middle class who own homes

Lower property taxes.

Stop allowing AEP to rape the people of this state...

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1.

Night shift home health providers

health care reform that will lower the cost of health care (rather than a bail out), ability to cross state lines to purchase insurance and get it cheaper, requiring Medicaid to be more provider friendly so that providers will enroll again p

Across the county not just in Madison/Danville area.

Housing for youth who have fallen through the cracks of the system. More foster parents...

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1.

Additional Food Pantries.

Workers who actually take the time to process online applications for WIC and such for those who don't have transportation and NEVER get a call back back they did an online application versus coming into the office

If families are hungry they can think of nothing else except where is there next meal coming from. A gardening/canning class offered at various places throughout the county to teach ways to grow healthier foods and storage of them for the winter months.
motivation or government regulations to not purchase junk and pop
Free healthy cooking classes

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1.

People aren't motivated to learn financial responsibility because the area is so depressed and reliable on the governmental system that they aren't motivated to improve
bring back home ec. in schools
JOBS!

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1.

Programs to help those who have lost their drivers license to make payments on their fines and low-cost classes that are required
assistance with getting license after being revoked or suspended
Additional transportation/services for seniors in rural areas is needed as well, similar to the Faith In Action program in the Kanawha Valley.

Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1.

EMERGENCY YOUTH SHELTERS

More accountability from the Director of Emergency Services, that never gives reports of interest, like roads closed for flooding.

There is a critical need for a School Resource Officer (Deputy) to be stationed in each of the attendance districts in the county. This is critical. The Sheriff's office could simply have deputies work out of the high schools as a dispatch site.

Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1.

school choice options, support of Tim Tebow bill that allow private and home-schooled children to participate in recreational events in their district al

Bullying Education

Drug prevention and rehab

Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1?

Assistance with home repairs and maintenance.

In Home providers

access to services for seniors who have been employed. Often those who have worked all their lives and fund such programs are excluded because they have an income

0 taxes for those either disabled or retired who own their home.

Home improvement for elderly individuals who cannot afford things such as roofing, heating/cooling, and other repairs.

Services to address "well-being" checks on seniors whose families are not local or do not have readily available access/ability to do so themselves.

There needs to be some sort of volunteer organization that assists seniors with transportation to the grocery store, medical appointments, etc.

What do you think are the top three areas of need of low income people in in the county you selected in question 1? Select up to three areas of need.

ALL OF THE ABOVE

school choice options so these children can attend quality schools of their choosing particularly when they are being bullied

motivation to do better

Drug abuse and prevention

What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength.

Anyone can sign up for Snap and Medicaid. Our county is becoming crippled due to drugs and crime.

Cornerstone Child Advocacy Center and Parents as Teachers, community softball, baseball, and other community sports, Christian Faith Academy and strong home school community, day report, faith-based organizations and churches

Churches that offer various programs

Judge Thompson seems to care about the children of Boone County

Please consider each of the following statements and select the response that best describes your opinion of EnAct Community Action.

Engaged to help our community.

Helping others

Helpful

Assistance

A Great agency to refer my client's to when they are in need.

helpful

Never really heard of it

helpful, caring

A valuable resource to the Community

I am not familiar with the agency. The few things I have heard were positive.

I know very little about it or the services it provides.

only learned about when seeking help for someone

Assist with needs.

I am not very familiar with their services

I'm sorry, but I don't recall hearing about EnAct

Don't have enough knowledge to comment.

Helping those in need.

Helpful

I don't know enough about the program. Never heard of it until 2 years ago.

Helpful

Service

never heard of it

I have never heard of EnAct until I took this survey.

I am not sure that the community is aware that Enact exists. I do not think it is any fault of their own. I think they are hindered by funding and the low-income population's availability to them.

It is a great program, but I am not sure how many people on Big Coal River in Boone County knows it even exists.

partners, reliable, network

Community action

Clay County

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1.

Tourism grant to create jobs

Drug control

Businesses to provide jobs!

What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed.

just plain laziness and wanting to work the system.

Availability of land for tourism

Passing drug screens

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1.

Bulldoze the abandoned homes.

What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing.

Available rental properties that are affordable are often not large enough to accommodate a family of more than 4.

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1.

JOBS!

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1.

no medical doctors practice full time in Clay that I know about. (they need all this)

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1.

JOBS!

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1.

public transportation, like buses to Elkview stores, Charleston, around the county, etc.

Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1.

A COUNTY EMERGENCY SERVICES DIRECTOR WHO CAN LET AGENCIES KNOW WHEN THERE IS A FLOOD, ETC. IN THE FLOOD IT TOOK 5 Days for even a water truck to get to Clay because no one notified the agencies.

Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1.

Get people off drugs.

What do you think are the top three areas of need of low income people in in the county you selected in question 1? Select up to three areas of need.

Drug prevention programs

Please consider each of the following statements and select the response that best describes your opinion of EnAct Community Action.

I have never heard of this program until now. I don't live in these counties, I have been working in Clay

I don't know what EnAct does in Clay county etc.

Fayette County

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1.

Public transportation.

Jobs that employ felons

Available jobs that pay a living wage.

What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed.

Too many 'free' things given away to recipients who are not contributing back to the community.

People who have substance abuse issues.

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1.

We need jobs, so residents can purchase/rent a home.

Assistance with funding

More HUD approvals

What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing.

Too many people not working.

What is a Sec 8 housing voucher?

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1.

Enough free stuff. Enabling needs to cease.

municipal fees for improvements to property

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1.

I do believe changes need to be made to Medicaid regarding dental and vision.

All of the above

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1.

people need help with completing the government processes to get snap, tanf, and Medicaid.

Reduced cost of healthy food

Education on how to budget money for groceries and meal planning.

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1.

The ones who abuse the 'system' already know how to gain access to every free or discounted program just as well as the service providers that are providing the services.

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1.

Actually, all above

removing the barriers to help those who have fines that keep them from a driver's license.

Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1.

If parents can't feed their own children, & have to rely on the school system or additional food programs, do the parents need to have custody of their child(ern)?

What do you think are the top three areas of need of low income people in in the county you selected in question 1? Select up to three areas of need.

All

What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength.

I do not see anything on this list for me to check.

All areas are lacking in this very rural county

If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply.

Services for Victim of Sexual and Domestic Violence

My organization shares information on community resources, events and opportunities.

Maximus is the enrollment broker for the four managed care organizations that serve alongside the WV Medicaid card.

Snap and Medicaid

we do not provide the services directly to clients; we refer clients elsewhere

SNAP BENEFITS AND MEDICAID/MEDICARE

If you work for an agency or organization that provides services to individuals, children and/or families, how can you best partner with EnAct Community Action to better address the needs of low income people? Check all that apply.

we do not provide the services directly to clients; we refer clients elsewhere

Referral for needed services

Please consider each of the following statements and select the response that best describes your opinion of EnAct Community Action.

Helping low income families

I really don't know a lot about what EnAct offers.

I have never heard of EnAct until now.

Poverty

Help

I'm not aware of this program.

I am not familiar with EnAct Community Action

Kanawha County

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1.

In my location, we need living wage jobs! Training is great, but if there are no jobs, training will not matter.

Drug rehab.

Opportunities for employment.

Actual gainful employment, not just low hour/wage jobs

all of the above

treatment to assist in addiction and family issues

Working online from your home - IE. Home Shopping Network, Telemarketing

policy changes to support instilling a desire and need to work

More jobs fitting a lower level of training and education.

Individuals that can pass a drug screening

Relaxed background requirements

a program to introduce "generational poor/receiving assistance" to help them understand that there is success in working and benefits available

stepping stones so do not lose all services once gain employment

Due to our substance use epidemic in our state, there need to be a realistic "second chance" bill verses the unrealistic bill that we currently have. This would significantly impact the workforce and substance use epidemic.

What do think are the most significant barriers people face in seeking and obtaining employment? Select up to three issues that you think keep people from being employed.

Lack of motivation to acquire gainful employment

I have been told by people they want higher wages than offered and can make more money by staying home and getting a check.

Substance abuse can't pass drug tests

people want a higher job than their education or knowledge allows

all of the above

Lack of hope and connection to possibilities

a culture of poverty and not valuing education and work ethic

Substance use disorders. Many are unable to pass drug screening.

Substance abuse

Lack of motivation and discipline to understand that a job is not always fun, and you have to persist through the bad days. Gainful employment with a good salary and benefits does not happen overnight.

Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1.

Entrepreneurial training programs & business coaching.

People need to feel that they should be self-sufficient.

Programs to create a desire for education and work

Mentorships that expose children and youth to options for work - starting your own business or working at a company

community and school-based mentors for students - pseudo-parents

More knowledge of vocational and skills training

Affordable/free training programs.

Parents doing their job and making their kids remain in school and apply themselves. Many services are available, but the parents have no backbone.

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1.

Homes in our area are not livable but are funded by HUD for low income. The landlords should be required to fix the roof, or plumbing, or wiring of these units instead of get free rent money from government sources. The families living in these homes complain of leaking roofs, bathtubs falling through the floor, etc. Why are the landlords not held accountable for the substandard living conditions of their units? They are receiving money to keep the premises livable.

additional second chance for those with criminal/drug history

Tie work opportunities to housing opportunities, passing drug test for subsidized housing.

Home repair assistance

Better constructed low income rental units to keep utility costs low

Less expensive rent

Financial education to help increase the understanding of home ownership as an investment in the future. And the discipline that any financial investment entails.

More opportunities for working families with credit issues to purchase homes.

additional section 8 HUD voucher type assistance

What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing.

HUD landlords are not held accountable for the living conditions of their units.

affordable housing locations are notorious for having substance abuse epidemics

Much of our rental housing is in deplorable condition and is unsafe.

Educating children in high school, that their housing opportunities will be affected by their work and credit

Unaware of all available options

many rental areas are ran by slumlords and policy does not force them to keep residences safe and decent

A desire to live in low rent rat traps so that they have the use of their public funding for other things.

good landlords (not slumlords)

Lack of respect to properly care for rental property by renters that make owners hesitant to rent to low income families.

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1.

Budgeting classes, how to live within your income

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1.

Dentists who accept payment plans.

Health Literacy, education and increased awareness about the importance of preventative and follow-up care.

Healthcare for all people - insurance and access to all that is needed to be healthy

Affordable in home health care, especially for dementia patients. Many cannot afford the going hourly rate.

Programs to encourage people to take "ownership" of their health and lifestyle choices to influence outcomes

Access to assistance for people for vision care/glasses

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1.

More affordable healthy food options, limits on SNAP buying soda and junk food

Educating high school children on effects of poor eating

How to budget your SNAP benefits, how to cook meals and not rely on prepared frozen foods. community gardening programs and cooking classes

More low cost healthy fast food

Food costs lowered

teaching people how to provide for themselves....gardening - teach people to grow their own

Subsidies to make healthy food more affordable.

There are a lot of food programs in this city; support the existing ones, don't create new ones.

Programs which help low income folks afford healthy food

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1.

Education on job stability relative to financial independence.

introduction of a required high school credit in basic personal finance

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1.

Extended routes and times for existing KRT services

Weekend transportation services for people in wheelchairs/motorized power chairs.

Programs that assist with bus passes

Additional free or low-cost transportation for the handicapped

Transportation routes that are extended to more rural parts of the county

Additional resources for transportation to medical appointments/dialysis/etc. for low income who are not on Medicaid.

We need to make the county more accessible by bike and walking

Thinking about your personal experience and knowledge of the area, select the three (3) types of emergency services you believe are most needed in order to adequately respond to emergency situations in the county you selected in question 1.

Additional access to food for children affected by parents with drug addiction

Additional access to baby items

Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1.

A realization that family reunification is, oftentimes, NOT in the best interest of the child. While parent rights should not be terminated at the first issue, we do need to realize that some parents are not now, nor will they ever be, successful in parenting their children or providing a stable and safe home for them. Let's not wait 10 years and then try to place a teenager with a foster family when parental rights should have been terminated when the child was three years old.

Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1?

activities for seniors

For hire transportation.

Internet access at affordable prices.

no cost or low-cost transportation services to doctors, stores etc

More programs on personal health care

Activities and day programs for elderly

Socialization opportunities

uber by phone rather than internet/smart phone - a lot of seniors cant use uber due to tech issue

Free/very low-cost transportation services to medical appointments/dialysis/etc.

Recreational opportunities

More in-home care service options

- Home repairs so seniors can stay in their homes; - caregiving support for individuals taking care of a family member with dementia or Alzheimer's

Better quality meals from meal delivery services.

Easier access to caretaking programs

What do you think are the top three areas of need of low income people in in the county you selected in question 1? Select up to three areas of need.

Substance abuse programs

Cannot pick just 3. There are too many issues to list.

Rehab facilities/programs &for substance abuse

A solid continuum of drug prevention, testing for aide, treatment and recovery opportunities

Mental health services

Drug Rehabilitation Program

What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength.

No overall strengths.

Caring people

Library system

None

None listed

If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply.

Home visiting services (PAT).

out-of-school time services for children

utility/rent and financial assistance

Senior volunteer programs

Home repairs

We are a funder of agencies/groups that provide services and we provide information to those seeking assistance.

Homeowner Education Program

Services for families with infants and young children

Veterans

STEM, leadership development, programming for girls in grades K - 12

Recreation opportunities

Preparation for high school equivalency diplomas, preparation for entrance into postsecondary education, and job-related skills and certificates.

Funding for services

Youth transitioning out of foster care system

We provide resources to service agencies that provide on health, education, community economic development, basic needs, and arts/culture services.

Teen Prevention

If you work for an agency or organization that provides services to individuals, children and/or families, how can you best partner with EnAct Community Action to better address the needs of low income people? Check all that apply.

Can help kids sign up for healthcare coverage

anything substance abuse/poisoning related

Not Sure

Provide grant opportunities for funding

Please consider each of the following statements and select the response that best describes your opinion of EnAct Community Action.

Promising, helpful, poverty

I don't know much about them.

Provides help

ACT

beneficial, helpful, knowledge, compassionate,

Inconsistent or is unclear what services are provided and in what counties/areas.

I am not familiar with EnAct

Community Resource

I know nothing about this program

Summer Youth Programs. Other than that, I do not know a lot about EnAct programs.

Helpful, Engaged

Partner, Strong, Caring, Friendly, Non-judgmental.

Action

I am not familiar with EnAct - I am familiar with United Way and they are excellent

I don't know enough about their services.

not well known

I have not heard of this program

Active, kind, caring and present in all areas of the community.

I had never heard of EnAct until yesterday

never heard of this program

i don't know about Enact

Great program for people living in poverty.

Not familiar enough with services to answer.

Do not have knowledge of programs

Never heard of

Not familiar with the program

I am sorry to say that I had to look the agency up on the website to see what they did.

We don't have any idea what EnAct does. No one has communicated with us.

I don't know about EnAct

Never heard of EnAct Community Action before this survey

making our community stronger

Vague, unclear mission, duplicative

Don't know much about them

caring

A very much needed and utilized program.

Don't know much about it.

I know they work with the community, but not too familiar with the organization

I'm not familiar with the agency at this time.

helpful, but somewhat disjointed in function

Putnam County

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to increase opportunities for gainful employment in the county you selected in question 1.

In our area we seem to be stuck in the generational poverty that keeps being passed down from parents. Our kids need a way out!

Commuter rail services between Charleston and Huntington.

assistance needed for additional food and utilities help

To have a drug free work force

Thinking about your personal experience and knowledge about the area, select the three (3) things you believe are most needed in order to improve education and training opportunities in the county you selected in question 1.

People can't afford to take classes

Affordable training/schooling

On the job paid training with actual jobs to promote immediate start

parenting classes needed on site in schools and or specific location

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve housing opportunities in the county you selected in question 1.

Local tax credit for buying in county or municipality.

Group homes for temporary needs and/or youth who need intermittent assistance with housing.

in county shelter now, they escort them out of county

There are very few rental units in the area that are decent to live in.

sober living homes

Expanded access to public water and sewer systems in rural areas of the county.

drug free communities

Deposits for utilities and rent

What do you think are the most significant barriers to obtaining safe, decent and affordable housing? Select up to three issues you think keep people from obtaining safe and decent housing.

They can't afford housing and if they work they are afraid of loss of benefits

Lack of income and ability to manage resources

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to assist current homeowners in the county you selected in question 1.

Housing in Putnam county is much higher than let's say Mason County

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve health care services in the county you selected in question 1.

transportation to facilities that provide the services. Education for families on the importance of preventive care.

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve nutrition for residents in the county you selected in question 1.

More healthy food choices with some of the above programs.

Don't know/no experience

Cheaper supply of fresh fruits and veggies

Availability to healthy, yet non-expensive foods. Healthy foods seem to be more expensive, that's why people tend to focus on cheaper food that's not healthy

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to improve financial literacy and use of income by residents in the county you selected in question 1.

They can't manage what they have when not enough

Financial literacy added to middle/high school curriculum

Credit Repair

Thinking about your personal experience and knowledge of the area, select the three (3) things you believe are most needed in order to meet the transportation needs of residents in the county you selected in question 1.

We have no public transportation system: Need it

There is no public transportation available in the county

Thinking about your personal experience and knowledge of the area, select the three (3) things that most need to be provided in order to support and nurture children in the county you selected in question 1.

More weekly organized activities for mentally handicapped children

Thinking about your personal experience and knowledge of the area, select the three things most needed in order to better support seniors in the county you selected in question 1?

Senior only staffing and placement with a sales person out there talking to business and getting jobs/promoting/recruiting seniors

What do you think are the top three areas of need of low income people in in the county you selected in question 1? Select up to three areas of need.

Out county is much better off than many low-cost transportation and assistance with fees in some cases

Services for families with mentally handicapped children
safe drug free communities to live in.

What do you consider to be the greatest strengths within the services system in the county you selected in question 1? Check all options you consider to be a particular strength.

Putnam job service and Reg. 2 excel classes
caring community of providers -

If you work for a community agency or organization that provides services to individuals, children and/or families, which of the following service areas does your agency or organization address in the county you selected in question 1? Check all that apply.

We also help provide services information
Utility assistance and emergency food.
In home care services
substance abuse prevention
Utility assistance

If you work for an agency or organization that provides services to individuals, children and/or families, how can you best partner with EnAct Community Action to better address the needs of low income people? Check all that apply.

Refer families please update me to your location, contacts, availability and service resources
EnAct has not come through with assist in the past
A list of second chance employers for the county would be helpful.
Network

Please consider each of the following statements and select the response that best describes your opinion of EnAct Community Action.

Never heard of EnAct
Emergency Assistance
I have no idea what people think of EnAct
Not in Putnam Co. Please bring back
Never heard of it.
Never heard of it
I don't know what they do.
I am not familiar with enact
need an office in Putnam
I was not at all familiar with it until this year when they donated money to help with backpack snacks.
We don't know what EnAct is doing in Putnam County now.
Helpful
I haven't had any success working with EnAct recently or in the past.
I am not familiar enough with the agency and its programs to express a strong opinion.
Is this something new?

Shame on me- I know the name, but not much else - not at the table for the FRN or Putnam
Wellness Coalition ???
Community assistance
Helpful
Helping our community

Appendix B – Complete Service Recipient Survey Results for Five County Region

| EnAct Community Needs Assessment Survey - Service Recipients | | |
|--|-----------------|------------|
| Q1. Please select the county where you most often receive services from local community agencies or organizations. | | |
| Answer Choices | Responses | |
| Boone | 12.8% | 19 |
| Clay | 6.7% | 10 |
| Fayette | 21.5% | 32 |
| Kanawha | 53.7% | 80 |
| Putnam | 5.4% | 8 |
| | Answered | 149 |
| | Skipped | 0 |
| Q2. Have you received one or more services from EnAct Community Action during the past year? | | |
| Answer Choices | Responses | |
| Yes | 63.8% | 95 |
| No | 36.2% | 54 |
| | Answered | 149 |
| | Skipped | 0 |
| Q3. Which of the following issues or situations related to employment and jobs have you personally experienced within the past year? Select all issues related to seeking employment that apply to your situation now or in the past year. | | |
| Answer Choices | Responses | |
| I have tried to find work but there is nothing available in this area. | 20.3% | 25 |
| I don't have the level of education required to get available jobs. | 13.0% | 16 |
| I need computer and/or technical skills in order to get a job. | 14.6% | 18 |
| Jobs that are available to me don't pay enough to make up for the loss of my government benefits. | 13.0% | 16 |
| I don't have any way to get to job interviews or work locations. | 11.4% | 14 |
| I feel like I lack skills necessary to compete for a good job like resume writing, interviewing, completing job applications, etc. | 7.3% | 9 |
| I don't have any childcare during the hours I would have to work. | 11.4% | 14 |
| Childcare costs too much. I wouldn't end up making much working a low wage job after paying for childcare. | 11.4% | 14 |
| I was convicted of a crime and no one wants to hire me. | 4.1% | 5 |
| I have a substance abuse problem and can't get treatment. | 0.0% | 0 |
| I have a disability or handicap that prevents me from working. | 48.8% | 60 |
| Other issue related to getting a job (please specify): | 7.3% | 9 |
| | Answered | 123 |
| | Skipped | 26 |

Q4. Which of the following issues or situations related to education and training opportunities have you personally experienced within the past year. Select all issues related to education and training that apply to your situation now or in the past year.

| Answer Choices | Responses | |
|---|-----------------|-----------|
| I don't have transportation to existing education and training programs I would like to attend. | 34.1% | 31 |
| I have had difficulty trying to locate GED/Adult Education classes. | 8.8% | 8 |
| I cannot afford a fast Internet connection and/or a computer in my home. | 34.1% | 31 |
| A fast Internet connection is not available where I live. | 13.2% | 12 |
| I have not been able to attend any type of education and training programs because I don't have child care when classes are held. | 17.6% | 16 |
| I dropped out of school before completing high school. | 17.6% | 16 |
| I have had difficulty communicating with school personnel about my child(ren). | 1.1% | 1 |
| I am concerned about violence or threats of violence in local schools. | 9.9% | 9 |
| Other issue related to education and training (please specify): | 15.4% | 14 |
| | Answered | 91 |
| | Skipped | 58 |

Q5. Which of the following issues related to obtaining safe, decent and affordable housing have you personally had to deal with within the past year? Check all issues that apply to you related to trying to obtain safe and affordable housing.

| Answer Choices | Responses | |
|---|-----------------|-----------|
| I have been unable to get approved for any type of assistance or have been placed on a waiting list for public housing. | 17.4% | 16 |
| I don't have a good enough credit score to qualify for a mortgage. | 30.4% | 28 |
| I don't have any way to make the required down payment to purchase a home. | 25.0% | 23 |
| I need advice about how to buy a home, get a mortgage, etc. | 7.6% | 7 |
| All the decent homes for sale in this area cost too much for me to afford. | 23.9% | 22 |
| Decent places to rent cost too much for me to afford. | 52.2% | 48 |
| My home was damaged or destroyed in a disaster and I didn't have insurance. | 8.7% | 8 |
| | Answered | 92 |
| | Skipped | 57 |

Q6. Which of the following needs related to home maintenance and expenses do you currently have or have you had in the past year? Select all needs you have now or in the past year.

| Answer Choices | Responses | |
|--|-----------|----|
| I have needed help with the cost of housing repairs (roof, foundation, or other structural repairs). | 45.8% | 54 |
| I need help finding people who can do home repairs at a reasonable cost. | 39.0% | 46 |
| I need help with making my home more energy efficient (insulation, storm windows, etc.). | 35.6% | 42 |
| I can't afford to pay my utility bills without assistance. | 55.1% | 65 |

| | | |
|---|-----------------|------------|
| I would like to know more about using credit, mortgage refinancing, or other money issues. | 9.3% | 11 |
| Other need related to housing (please specify): | 3.4% | 4 |
| | Answered | 118 |
| | Skipped | 31 |
| Q7. Which of the following issues or situations related to healthcare have you personally experienced? Select all issues related to healthcare that apply to your situation now or in the past year | | |
| Answer Choices | Responses | |
| I do not have any type of health insurance. | 12.5% | 10 |
| I need help with paying for dental procedures. | 47.5% | 38 |
| I have had a hard time finding health care providers who accept Medicaid. | 13.8% | 11 |
| I don't have a primary care clinic or other low-cost medical service in my area. | 6.3% | 5 |
| I need home-health (in-home care) for seniors but have not been able to find help. | 7.5% | 6 |
| I am or was pregnant in the past year and didn't get any pre-natal care. | 0.0% | 0 |
| I have mental health problems and can't find any services. | 10.0% | 8 |
| I have substance abuse problems and can't get into any program to help me. | 6.3% | 5 |
| I need help with paying for prescription drugs I am taking. | 20.0% | 16 |
| Other need related to healthcare (please specify): | 8.8% | 7 |
| | Answered | 80 |
| | Skipped | 69 |
| Q8. Which of the following issues or situations related to food have you personally experienced in the past year. Select all issues related to obtaining food that apply to your situation now or in the past year. | | |
| Answer Choices | Responses | |
| I sometimes need help feeding myself or my family but can't find anyplace to get free food. | 42.3% | 47 |
| I don't know how to sign my kids up for free meals at school. | 1.8% | 2 |
| I don't know how to get food stamps (SNAP). | 4.5% | 5 |
| I am home bound and can't find any program to bring meals to my home. | 4.5% | 5 |
| I don't have any way to get to a grocery store, food pantry, or other place to get food. | 30.6% | 34 |
| I need to know more about how to access available nutrition programs such as SNAP, WIC, food pantries, etc. | 11.7% | 13 |
| I would like to know more about what type of food is healthy. | 37.8% | 42 |
| Other issue about food (please specify): | 6.3% | 7 |
| | Answered | 111 |
| | Skipped | 38 |

| Q9. Which of the following issues or situations related to money and finances have you personally experienced in the past year. Select all issues related to money and finances that apply to your situation now or in the past year. | | |
|--|-----------------|------------|
| Answer Choices | Responses | |
| I need information about health insurance coverage, food programs, housing subsidies, or other programs that help low income people make ends meet. | 39.2% | 38 |
| I would like to learn more about how to build financial assets - save and invest money. | 10.3% | 10 |
| I would like to learn more about how to raise my credit score. | 29.9% | 29 |
| I would like more information about money management (using credit, budgeting, bank accounts, etc.). | 27.8% | 27 |
| I need help with how to take advantage of federal tax credits (low income credit, child care credit, etc.). | 10.3% | 10 |
| I need help with getting my child support payments. | 11.3% | 11 |
| Other money issue (please specify): | 7.2% | 7 |
| | Answered | 97 |
| | Skipped | 52 |
| Q10. Which of the following issues or situations related to transportation have you personally experienced within the past year. Select all issues related to transportation that apply to your situation now or within the past year. | | |
| Answer Choices | Responses | |
| I need to know what transportation services might be available in my area. | 40.6% | 39 |
| I need a vehicle in order to get a job. | 30.2% | 29 |
| I need to know where to take my vehicle to get it repaired at a fair price. | 35.4% | 34 |
| I need help with learning to drive and getting a drivers license. | 12.5% | 12 |
| Other issue related to transportation (please specify): | 3.1% | 3 |
| | Answered | 96 |
| | Skipped | 53 |
| Q11. Which of the following issues or situations related to emergency situations have you personally experienced within the past year. Select all issues related to emergency situations that apply to your situation now or within the past year. | | |
| Answer Choices | Responses | |
| I needed help with putting food on the table. | 80.2% | 85 |
| I needed emergency shelter due to domestic violence. | 5.7% | 6 |
| I have needed temporary housing due to flood, fire, eviction, or some other crisis. | 15.1% | 16 |
| I have needed an ambulance to get to the hospital. | 18.9% | 20 |
| I needed help with a drug overdose situation. | 1.9% | 2 |
| I needed the police to come to my home. | 13.2% | 14 |
| I needed mental health services in a crisis situation. | 6.6% | 7 |
| Other emergency (please specify): | 2.8% | 3 |
| | Answered | 106 |
| | Skipped | 43 |

| Q12. Which of the following issues or situations related to programs and services for children have you personally experienced in the past year. Select all issues related to services for your children that apply to your situation now or in the past year. | | |
|--|-----------------|-----------|
| Answer Choices | Responses | |
| I have concerns about the safety of my child(ren). | 20.8% | 11 |
| I can't find childcare when I need it. | 17.0% | 9 |
| I have a child eligible for preschool but have no way to get them to the public preschool program serving my area. | 0.0% | 0 |
| I need someplace for my child(ren) to go after school until I get off work. | 17.0% | 9 |
| I am concerned about what my teenager does with his or her time. | 18.9% | 10 |
| I would like to learn more about parenting and raising kids. | 18.9% | 10 |
| My child(ren) need some type of summer activities when school is not in session such as a day camp for kids. | 47.2% | 25 |
| I need some help with meals on weekends and in the summer when my child(ren) can't get free meals at school. | 28.3% | 15 |
| Other issues/concerns about services for children (please specify): | 5.7% | 3 |
| | Answered | 53 |
| | Skipped | 96 |
| Q13. Which of the following issues or situations related to services and programs for seniors have you personally experienced in the past year. Select all issues related to seniors that apply to your situation now or in the past year. | | |
| Answer Choices | Responses | |
| I need some modifications to my home to accommodate an elderly person with handicaps or limited mobility. | 30.8% | 16 |
| I need meal delivery services since I am elderly and can't get out. | 25.0% | 13 |
| I need information about my Medicaid or Medicare benefits. | 28.9% | 15 |
| I need information about financial issues that affect older people such as reverse mortgage, selling life insurance policies, social security, tax issues, etc. | 21.2% | 11 |
| I would like to know more about Internet or phone fraud targeted at seniors. | 23.1% | 12 |
| I am a Senior and live alone and don't have any transportation to get where I need to go. | 36.5% | 19 |
| Other Senior issue (please specify): | 1.9% | 1 |
| | Answered | 52 |
| | Skipped | 97 |
| Q14. If you could only choose one type of service, which of the following would be your area of greatest need. Select the type of service or program most needed over the past year. | | |
| Answer Choices | Responses | |
| Healthcare. | 5.3% | 7 |
| Employment opportunities. | 19.9% | 26 |
| Transportation services. | 11.5% | 15 |
| Educational opportunities. | 1.5% | 2 |
| Counseling/education about money management and use of income. | 3.1% | 4 |
| Safe, decent and affordable housing. | 11.5% | 15 |
| Assistance with nutrition and food. | 24.4% | 32 |
| Emergency services. | 5.3% | 7 |
| Senior programs and services. | 8.4% | 11 |

| | | |
|--|-----------------|------------|
| Children's services and programs for children. | 9.2% | 12 |
| | Answered | 131 |
| | Skipped | 18 |
| Q15. Which service areas do you consider to be the strongest in your community? Check only those areas you have found to be responsive to your needs with good and helpful services. | | |
| Answer Choices | Responses | |
| Social programs. | 12.6% | 16 |
| Healthcare system. | 31.5% | 40 |
| Public education system. | 14.2% | 18 |
| Early childhood programs (Childcare, Head Start, Early Head Start, Preschool) | 5.5% | 7 |
| Public transportation. | 20.5% | 26 |
| Job opportunities (availability of good jobs). | 7.9% | 10 |
| Safe and affordable housing. | 7.9% | 10 |
| Nutrition and supplemental food programs. | 32.3% | 41 |
| Opportunities to learn about money management. budgeting, use of credit, etc. | 3.9% | 5 |
| Emergency services/First responders. | 30.7% | 39 |
| Services and programs for seniors. | 6.3% | 8 |
| | Answered | 127 |
| | Skipped | 22 |
| Q17. If you have any children in your household under 3 yrs. of age, would you be interested in services from a home visitation program? | | |
| Answer Choices | Responses | |
| Not Applicable - I either have no children under 3 yrs. of age or already receive home visitation services. | 68.2% | 88 |
| Yes | 10.9% | 14 |
| No | 17.1% | 22 |
| Maybe - I need to know more about this type of service. | 3.9% | 5 |
| | Answered | 129 |
| | Skipped | 20 |
| Q18. What is your current age? | | |
| Answer Choices | Responses | |
| 18-19 yrs. | 0.7% | 1 |
| 20-24 yrs. | 9.2% | 13 |
| 25-34 yrs. | 8.5% | 12 |
| 35-44 yrs. | 17.7% | 25 |
| 45-54 yrs. | 20.6% | 29 |
| 55-64 yrs. | 22.0% | 31 |
| 65-74 yrs. | 12.8% | 18 |
| 75 yrs. and older | 8.5% | 12 |
| | Answered | 141 |
| | Skipped | 8 |

| | | |
|---|-----------------|------------|
| Q19. What is your gender? | | |
| Answer Choices | Responses | |
| Male | 33.3% | 47 |
| Female | 66.7% | 94 |
| Unspecified | 0.0% | 0 |
| | Answered | 141 |
| | Skipped | 8 |
| Q20. What is your race? | | |
| Answer Choices | Responses | |
| White | 84.5% | 120 |
| Black or African American | 13.4% | 19 |
| American Indian or Alaska Native | 0.0% | 0 |
| Asian | 0.0% | 0 |
| Native Hawaiian or Pacific Islander | 0.0% | 0 |
| Two or more races | 2.1% | 3 |
| | Answered | 142 |
| | Skipped | 7 |
| Q21. Are you Hispanic or Latino? | | |
| Answer Choices | Responses | |
| Yes | 2.2% | 3 |
| No | 97.8% | 135 |
| | Answered | 138 |
| | Skipped | 11 |
| Q22. Are you a Veteran? | | |
| Answer Choices | Responses | |
| Yes | 6.4% | 9 |
| No | 93.6% | 132 |
| | Answered | 141 |
| | Skipped | 8 |
| Q23. What is your household type. Select the response that best describes your household. | | |
| Answer Choices | Responses | |
| Single person - no children. | 39.4% | 56 |
| Two or more adults - no children. | 18.3% | 26 |
| Two parents with your own children. | 14.1% | 20 |
| Two adults with related children. | 3.5% | 5 |
| Single female parent with your own children. | 17.6% | 25 |
| Single female with related children. | 2.1% | 3 |
| Single male parent with your own children. | 1.4% | 2 |
| Single male with related children. | 0.7% | 1 |
| Foster parent. | 0.0% | 0 |
| Grandparent raising grandchild(ren). | 2.8% | 4 |
| Non-relative raising someone else's child(ren). | 0.0% | 0 |

| | | |
|---|-----------------|------------|
| | Answered | 142 |
| | Skipped | 7 |
| Q24. What is your approximate annual household income? | | |
| Answer Choices | Responses | |
| Less than \$10,000 | 41.7% | 58 |
| \$10,000 to \$14,999 | 36.0% | 50 |
| \$15,000 to \$24,999 | 13.7% | 19 |
| \$25,000 to \$34,999 | 4.3% | 6 |
| \$35,000 to \$49,999 | 1.4% | 2 |
| \$50,000 to \$74,999 | 0.7% | 1 |
| \$75,000 to \$99,999 | 2.2% | 3 |
| \$100,000 or more | 0.0% | 0 |
| | Answered | 139 |
| | Skipped | 10 |
| Q25. Please check all sources of household income. | | |
| Answer Choices | Responses | |
| Earnings | 28.1% | 39 |
| Retirement income | 4.3% | 6 |
| Social security income | 31.7% | 44 |
| SSI/SSDI | 29.5% | 41 |
| Worker's Compensation | 0.0% | 0 |
| Unemployment income | 0.0% | 0 |
| Cash assistance (TANF) | 10.1% | 14 |
| Farming income | 0.0% | 0 |
| Odd jobs | 13.7% | 19 |
| Other | 6.5% | 9 |
| | Answered | 139 |
| | Skipped | 10 |
| Q26. What is the highest level of education you have completed? | | |
| Answer Choices | Responses | |
| Less than high school. | 26.3% | 35 |
| High school graduate or GED. | 53.4% | 71 |
| Vocational, Trade or Certificate program. | 5.3% | 7 |
| Some college - no degree. | 6.0% | 8 |
| Associate degree. | 5.3% | 7 |
| Bachelor's degree. | 2.3% | 3 |
| Graduate or professional degree. | 1.5% | 2 |
| | Answered | 133 |
| | Skipped | 16 |

| Q27. Which of the following categories best describes your current employment status? | | |
|---|-----------------|------------|
| Answer Choices | Responses | |
| Employed, working full-time | 14.2% | 19 |
| Employed, working part-time | 15.7% | 21 |
| Not employed and looking for work | 12.7% | 17 |
| Not employed and not looking for work | 3.7% | 5 |
| Retired | 17.2% | 23 |
| Disabled, not able to work | 36.6% | 49 |
| | Answered | 134 |
| | Skipped | 15 |

Service Recipient Survey – Open Ended Comments

Boone County Clients

Which of the following issues or situations related to employment and jobs have you personally experienced within the past year? Select all issues related to seeking employment that apply to your situation now or in the past year.

Working 2 jobs to make ends meet currently so living wage jobs are available in my area.
Stay at home mom that cares for disabled son

Which of the following issues or situations related to education and training opportunities have you personally experienced within the past year. Select all issues related to education and training that apply to your situation now or in the past year.

Not interested
No interest

Which of the following issues or situations related to healthcare have you personally experienced? Select all issues related to healthcare that apply to your situation now or in the past year.

I have insurance but cannot afford co-pays and other costs associated with care I need.
Transportation
No transportation

Which of the following issues or situations related to food have you personally experienced in the past year. Select all issues related to obtaining food that apply to your situation now or in the past year.

There are no affordable grocery stores in my area. I have to travel 30-40 minutes to Kroger or Wal Mart.

Which of the following issues or situations related to money and finances have you personally experienced in the past year. Select all issues related to money and finances that apply to your situation now or in the past year.

SSI
Monthly check not enough
Disabled and can't work, have to depend on monthly check.

Which of the following issues or situations related to emergency situations have you personally experienced within the past year. Select all issues related to emergency situations that apply to your situation now or within the past year.

No car

Which of the following issues or situations related to programs and services for children have you personally experienced in the past year. Select all issues related to services for your children that apply to your situation now or in the past year.

Homeschool student connection

Please select the response for each statement about EnAct Community Action that best describes your opinion about the agency.

First time I've ever had to ask for help and they were very nice didn't make me feel bad about it

Always nice and tells me where to get more help.

Clothing pantry helped

Assistance with bills

Power bill assistance, clothing pantry

Good hearted people willing to help the best they can

Kind

Helpful

Blessing

Helpful, respectful, determined

Please check all sources of household income.

None

Clay County Clients

Which of the following issues or situations related to transportation have you personally experienced within the past year. Select all issues related to transportation that apply to your situation now or within the past year.

gas isn't affordable to travel far

Which of the following issues or situations related to programs and services for children have you personally experienced in the past year. Select all issues related to services for your children that apply to your situation now or in the past year.

No children yet

Please check all sources of household income.

disability

Fayette County Clients

Which of the following issues or situations related to employment and jobs have you personally experienced within the past year? Select all issues related to seeking employment that apply to your situation now or in the past year .

retired

Don't have driver's license

Which of the following issues or situations related to education and training opportunities have you personally experienced within the past year? Select all issues related to education and training that apply to your situation now or in the past year.

disabled

went to college

no driver's license.

I am a retired senior citizen.

Which of the following needs related to home maintenance and expenses do you currently have or have you had in the past year? Select all needs you have now or in the past year.

need money to pay fines/reinstatement fees

Live in HUD housing.

homeless

Which of the following issues or situations related to healthcare have you personally experienced? Select all issues related to healthcare that apply to your situation now or in the past year.

Medicare

Have Medicaid and Medicare.

Which of the following issues or situations related to food have you personally experienced in the past year? Select all issues related to obtaining food that apply to your situation now or in the past year.

only get \$15 in snap

not enough of it sometimes

Which of the following issues or situations related to money and finances have you personally experienced in the past year? Select all issues related to money and finances that apply to your situation now or in the past year.

need job/driver's license.

not enough for basic needs.

Please select the response for each statement about EnAct Community Action that best describes your opinion about the agency.

good place, very nice

helpful
nice people
they do the best
a family to go to help and love
helping people
Food
good stuff
Need
to help people

Please check all sources of household income.

Child Support
mother helps me some
army pension
anything

Kanawha County Clients

Which of the following issues or situations related to employment and jobs have you personally experienced within the past year? Select all issues related to seeking employment that apply to your situation now or in the past year .

I take care of my disabled husband and mother who require 24-hour care
Transportation
Retired
diabetic sugar problems uncontrollable and blood pressure bottoms out

Which of the following issues or situations related to education and training opportunities have you personally experienced within the past year? Select all issues related to education and training that apply to your situation now or in the past year.

need computer training to get a good job
Have degree not in my degree field (jobs)
have an associate's degree in field i enjoy, but mental issues prevent me from using or doing more.
N/A
Don't want to go back to school
I am disabled
None at this time

Which of the following needs related to home maintenance and expenses do you currently have or have you had in the past year? Select all needs you have now or in the past year.

Applied last year to have house painted and porch repaired, and no one showed up.

Which of the following issues or situations related to healthcare have you personally experienced? Select all issues related to healthcare that apply to your situation now or in the past year.

Many of the food pantries only do so when we pick up children at school (time is not convenient).

Which of the following issues or situations related to food have you personally experienced in the past year? Select all issues related to obtaining food that apply to your situation now or in the past year.

n/a

approved for EBT

I need help with food because i had to buy my medicine

Don't have enough money to buy food after I pay bills

Which of the following issues or situations related to money and finances have you personally experienced in the past year? Select all issues related to money and finances that apply to your situation now or in the past year.

Live on disability

N/A

Which of the following issues or situations related to transportation have you personally experienced within the past year? Select all issues related to transportation that apply to your situation now or within the past year.

Need safe transportation for seniors

Please select the response for each statement about EnAct Community Action that best describes your opinion about the agency.

willing to help anyone

provides good services

helpful

willing to help

helping people

helping others

helpful

Empathy support and good moral values

Caring people

Blessing

helping people during a hard time

They work to help everyone

Kind, compassionate

kind, helpful

caring

caring

helpful, encouraging
helpful
caring
nice people
Available
Friendly Staff
Great Agency
Very helpful
Awesome people
Grateful for them
friendly, helpful
energetic
helpful
compassionate, helping
kind, helping
helpful
someone who really cares
compassion, kind, helpful
Help
Helping others
People that support their communities
Caring about people
kind, friendly, helpful people
Great people
Great agency
Helpful, Kind
Kind helping people
Help with no judgement
helpful
Great service provider

Please check all sources of household income.

SNAP, CONNECT

Veteran's Affair

No Income

Putnam County Clients

Which of the following issues or situations related to employment and jobs have you personally experienced within the past year? Select all issues related to seeking employment that apply to your situation now or in the past year.

Car Issues (Car runs hot)

Which of the following issues or situations related to education and training opportunities have you personally experienced within the past year? Select all issues related to education and training that apply to your situation now or in the past year.

Owe student loans

Which of the following issues or situations related to transportation have you personally experienced within the past year? Select all issues related to transportation that apply to your situation now or within the past year.

vehicle overheating

Please select the response for each statement about EnAct Community Action that best describes your opinion about the agency.

another hoop to jump through for utility assistance

Helpful

Helpful, Caring

Appendix C – Summary of Community Discussions by County

Summary of Trends Noted Across All Five Counties

Question #1: What is your vision for the ideal future of your community?

- More livable wage job opportunities
- No more drug abuse/ addiction problems
- Affordable activities for kids/ families
- Transportation
- Better use of available resources

Question #2: What are the greatest challenges or needs in your community to achieve this ideal vision?

- Lack of money/ poverty
- Transportation
- Drug abuse
- Education and training opportunities, awareness
- Duplication of efforts/ services

Question #3: What are the greatest strengths/assets of your community?

- Hard working, resilient people
- Available property
- Faith community
- Recreation/ tourism opportunities
- Involvement of community organization

Question #4: How do you define poverty in your community, including what keeps people in poverty? Poverty in your community looks like...

- Generational
- Dependency
- Stigma
- Unemployment/ underemployment
- Addiction/ abuse/ neglect/ mental health concerns

Question #5: What are some specific ways that organizations, industry, small business, the faith community, public leadership and community leaders can work together in service to your community (especially related to poverty)?

- Collaborate more often, more effectively
- Eliminate duplication of efforts
- Get more young people involved
- Find unified vision under which to operate
- Fill gaps, map resources

Boone County Community Discussion Responses

Question #1: What is your vision for the ideal future of your community?

- Less violence and less death due to drugs, poverty and violence
- Youth activities for kids, like a community center. Youth don't have anything to do so they find bad things to get into.
- Transportation to get kids to places they need to go.
- More pride in the county. Community has no pride. There's a lot of trash in the community. People are ashamed to be from Boone County.
- Life skills training for youth and young adults.
- Youth need to be workforce ready.
- Financial education for youth.
- Available apprenticeships
- More employment opportunities
- The jobs don't have people who will fit the employment, the people don't have enough jobs to keep stable employment.
- Tourism
- Need foster families and homes
- Community mentors for primary and secondary school children
- Drug treatment, education, prevention
- More school counselors

Question #2: What are the greatest challenges or needs in your community to achieve this ideal vision?

- Money
- Community involvement
- Lack of support from the community
- The stigma around the county about drugs, education, etc. The stigma keep participation down.
- Helplessness from community members
- Overworked and underpaid
- Reluctant to change
- Jealousy in the community
- Transportation, there's none
- Many kids don't have internet access
- People confuse computer skills with social media skills
- Lack of child care
- Lower incomes
- Lack of education, drugs, etc.
- Lack of knowledge of how to start new programming
- Lack of mental health support
- Need more grocery options

Question #3: What are the greatest strengths/assets of your community?

- Opportunity for tourism
- Some community involvement, a lot of ministerial involvement
- People have hope
- Strong community organizations
- Great administrators and counselors at Scott High
- Hospital involvement
- Trade schools and community college

Question #4: How do you define poverty in your community, including what keeps people in poverty? Poverty in your community looks like...

- Addiction
- Non-working families and single parent households
- Working poor
- Generational poverty
- Disabled
- Hunger
- Lack of education
- Mental health conditions
- Normalization of poverty
- Lack of aspiration
- Learned dependency
- Lack of role model
- Contentment with poverty
- Abuse, neglect, addiction keeps people in poverty
- Lack of safety net
- Lack of support system
- Pride and not wanting to ask for help
- Qualifications for help depending on income
- Unaware of resources for some and others know all the resources and receive all they can (professional poor)

Question #5: What are some specific ways that organizations, industry, small business, the faith community, public leadership and community leaders can work together in service to your community (especially related to poverty)?

- Organize, get the word out for events and rally behind it
- Improve responsiveness from other organizations
- Organizations hold grudges toward each other
- Being understanding and supportive; defining boundaries
- Gaps in service, duplication of services
- Resource mapping
- Better sharing and communication amongst partners
- Less territorialism

- Influencers can align for a common goal and mission
- Work towards long term fixes
- Find a unified vision
- Measurable outcomes
- Improvement in communication

Clay County Community Discussion Responses

Question #1: What is your vision for the ideal future of your community?

- Child friendly activities. They only have school and little league.
- Trail head – it will introduce other businesses
- Existing Elk railroad system turned into state park system
- Family oriented events
- More Section 8 housing, more housing for rent
- Public transportation
- No business
- Less reliance of government
- Clay to become a destination

Question #2: What are the greatest challenges or needs in your community to achieve this ideal vision?

- Changing the dependency mindset
- Staggered economy
- Opioid/ drug problem
- Lack of work, people have to move therefore most of the younger people move out of the county
- Personal property management; absentee property ownership
- Clay County Commission – don't work in the best interest of the county
- Younger adult involvement
- The Us versus Them (North vs South)
- More organizations to address some issues
- Personal agendas of the people running the organizations in the community
- Population decline
- Resources

Question #3: What are the greatest strengths/assets of your community?

- Great educational system
- people desire to have a small community and know they're part of it
- beautiful community, mountains and scenery
- May 5th railroad trail
- Churches

Question #4: How do you define poverty in your community, including what keeps people in poverty? Poverty in your community looks like...

- Poverty looks like a choice
- Families want to live near each other or together
- Inability to advance
- Some people are forced into a decline, example – the mines, addiction, etc.
- Lack of awareness of resources

Question #5: What are some specific ways that organizations, industry, small business, the faith community, public leadership and community leaders can work together in service to your community (especially related to poverty)?

- Look @ what all the organizations do and not duplicate services, organizations to know their strengths and weaknesses
- More collaboration
- Involve young people in leadership
- Organizations to step up and get involved in the community
- It's a challenge to get community organizations together and have someone run it; there's a battle over who is in charge

Fayette County Community Discussion Responses

Question #1: What is your vision for the ideal future of your community?

- Higher employment, better paying jobs @least \$10-12/ hr, average is now minimum wage
- Drug facility and system to address opioid problem
- Elderly support, not many resources for elderly
- Facilities for children with disabilities
- To have transportation (no transportation system)
- Shelter for women and children and homeless
- Grandparents are raising grandchildren, they can't afford it and have no supports
- Quality education, improving education system
- WiFi access, resources for people to apply for jobs
- Community restoration; there are a lot of abandoned buildings

Question #2: What are the greatest challenges or needs in your community to achieve this ideal vision?

- Poverty, mostly generational poverty
- Education system, lack of education; we need better programs
- Keeping kids in school; decrease drop out rate, TASK is a hard test to take
- Family dynamics
- Transportation
- Drug addiction
- Too many studies, not enough action; could use the money in the community
- Different geographic areas
- Teenagers need activities, too much down time; not enough resources for kids and teens
- Need to put more resources in the buildings; each area has a community center that's not being

utilized

- Lack of access to recreation activities
- Geographic isolation
- The people that live in the valley have to go outside of their community to receive services such as WIC, etc.
- Closures of schools which deters people from buying property in the community
- Assumption of companies that everyone has internet access and that everyone can read and comprehend

Question #3: What are the greatest strengths/assets of your community?

- Available property; community centers that are available to everyone
- The people-they are resilient, unique, different, everyone has their own idea and vision. Every place is different. The people have a sense of pride, great work ethic.
- Recreation opportunities available (walking group), active southern WV, Melanie Cyers, works with kids and seniors. They are making a huge impact in the community.
- Bridge Valley and Montgomery Hospital and Brookefield Plant, Montgomery General Care
- Faith based; community resources available
- There's a lot of rich history that can lead into tourism
- The YMCA is now in the community providing programs for families

Question #4: How do you define poverty in your community, including what keeps people in poverty? Poverty in your community looks like...

- Situational poverty – losing a job, getting injured or sick
- Lack of inclusion
- Labels and stigma
- Reliance on others
- Physical and mental health – it's a cycle between physical, mental and poverty. They are all connected.
- Loss of utilities which can result with losing their home
- Poverty is modeled by the parents
- Parents fear of kids leaving and nobody to take care of them; family obligation
- Tension and jealousy w/ family holds people back from getting out of poverty
- Poverty is acceptable; it looks and feels comfortable

Question #5: What are some specific ways that organizations, industry, small business, the faith community, public leadership and community leaders can work together in service to your community (especially related to poverty)?

- Statewide system that allows agencies to check and see what other services they have received
- Lack of statewide systems allows people to stay in poverty due to them playing the system
- Lack of life skills
- Educate people to take stigma away
- More of an effort of organizations getting together and working collaboratively to decrease duplication of services

- Community based programs are ran by volunteers that are already busy and it's hard to ask for more from them

Kanawha County Community Discussion Responses

Question #1: What is your vision for the ideal future of your community?

- Affordable activities for kids & families
- Updated playgrounds
- Getting young people involved w/ working w/ other young people
- More recreation for all kids
- Jobs/ training, education
- After school programs in eastern part of county
- Increase in mental health services
- More clean-up programs
- Interstate exit for Chesapeake, easy access to interstate
- Consolidation of towns (Chesapeake, Marmet, Chelyan)
- Greater collaboration
- No hunger
- Able bodies workforce. Qualified, willing workers
- Wrap around services
- Transitional housing for youth
- Use retired workforce to assist w/ young people
- Give people more reasons to stay
- Need more industries, need more jobs

Question #2: What are the greatest challenges or needs in your community to achieve this ideal vision?

- Money
- Will power of community/ involvement
- Modeling/ better role models
- People don't take responsibility/ mindset change
- One stop shop that offers all the resources and training
- Transportation
- Business/ manufacturing/ jobs
- Lack of community collaboration
- Homelessness/ lack of public housing
- No senior citizen housing
- No gap fillers
- Drug abuse
- Getting information out to community

Question #3: What are the greatest strengths/assets of your community?

- A lot of services

- Community commitment
- Experienced senior population
- Property that can be used
- Activities for seniors
- Community programming
- Senior bus in Chesapeake

Question #4: How do you define poverty in your community, including what keeps people in poverty? Poverty in your community looks like...

- Lack of opportunity for everything
- Lack of job
- Isolation
- Lack of transportation
- Lack of food
- Low income
- Lack of utilities
- Lack of education/ training
- Lack of resources
- Poverty is sometimes hidden
- No pride in themselves
- Too much pride
- Lack of available land
- Substance abuse
- Mental health
- Disability
- Working several jobs
- Quality mental health services
- Living paycheck to paycheck
- Downward spiral
- No hope
- Lack of ability to provide

Question #5: What are some specific ways that organizations, industry, small business, the faith community, public leadership and community leaders can work together in service to your community (especially related to poverty)?

- Greater collaboration
- Community plan
- Greater communication
- Resource guide

Putnam County Community Discussion Responses

Question #1: What is your vision for the ideal future of your community?

- Less overdoses
- Support for youth, especially those with mental health & disability issues
- Public transportation
- Jobs available for Putnam County residents
- Bigger event space
- Teen pregnancy prevention
- Young adult groups like Generation Charleston
- Greater awareness around things that are happening
- An app to keep people aware of activities
- The Valley has more activities; there needs to be more resources spread out
- Activities on the river
- Putnam County a great place to live and work
- Attract business to give young people a reason to come and stay
- Less division of north and south of the river
- Services provided to people
- More able bodies work
- More support for older adults
- Child care for low income

Question #2: What are the greatest challenges or needs in your community to achieve this ideal vision?

- Education; affordable education
- Awareness of training opportunities and career opportunities outside of college
- Drug epidemic
- Livable wage jobs
- Life and work skills in the high schools
- Stigma against trade school
- Focus on building up positives and getting rid of stigma
- Survival, short term mindset
- Disparity throws off averages & it's hard to get grants due to the stigma of Putnam being a "rich" county

Question #3: What are the greatest strengths/assets of your community?

- Strong sense of community; empathy
- Resilient people, hardworking people
- School teachers are helpful
- Schools in Winfield draw people to the Winfield area
- Good network system
- Jobs in the valley
- Strong will to make it better

- Feeling of belonging where you live
- Strong, caring school system; willing to send out info

Question #4: How do you define poverty in your community, including what keeps people in poverty? Poverty in your community looks like...

- Serving 80-100 families on both sides of the river with food boxes
- Lack of resources
- Being on the wrong side of the river
- Poverty links with lack of transportation, housing, jobs
- Mindset; generational
- Lack of necessities
- Shame
- Drugs
- People settle
- Generational
- Gaming of system
- Lack of hope
- Lack of fresh perspective
- Isolation and stigma
- Situational poverty; no safety net
- Negative incentives from insurance companies
- Race; lack of inclusion & equal opportunity

Question #5: What are some specific ways that organizations, industry, small business, the faith community, public leadership and community leaders can work together in service to your community (especially related to poverty)?

- Holding meetings
- Greater awareness
- Publicize the 211
- Organizations and businesses need to support one another
- Work to change laws & regulations to create more jobs
- Lack of networking; create a hub that will pull organizations together
- Duplication of services; clusters; silos
- Actively seek opportunities to work together
- Sharing resources among groups

Appendix D – Secondary Data Sets Reviewed

- American Community Survey data – 5-year estimates, US Bureau of the Census, 2012-2016.
 - *Selected Social Characteristics (DP02)*
 - *Selected Economic Characteristics (DP03)*
 - *Selected Housing Characteristics (DP04)*
 - *Demographic and Housing Estimates (DP05)*
 - *Grandchildren Under 18 Years Living with a Grandparent Householder (B10002).*
- Small Area Income and Poverty Estimates, US Bureau of the Census, 2015.
- *Profile of General Population and Housing Characteristics: 2010*, US Census Bureau (DP-1)
- *Annual Estimates of Resident Population: April 1, 2010 to July 1, 2016*, US Bureau of the Census, 2016 Population Estimates.
- 2015 Kid's Count Data Book.
- *West Virginia Food Link County Profiles*, Nourishing Networks - WV Community Food Security Assessment, 2016.
- *Employment by Occupation and by Industry*, US Bureau of Labor Statistics.
- *WV Labor Force Statistics by County*, Research, Information, and Analysis Division, Workforce West Virginia.
- *Top Employers in West Virginia*, WV Bureau of Employment Programs.
- Public Transportation Information -WV Transit Websites.
- *Vital Statistics Deaths by Opioid Overdose*, WV Health Statistics Center.
- *Behavioral Risk Factors and Health Conditions by County*, WV Health Statistics Center, 2014.
- Critical Incidents Report, WV DHHR, 2016.
- Circuit Court Filings - Child Abuse & Neglect, 2015.
- Family Court Filings - Domestic Violence, 2015.
- *WV College Going Rates Report*, WV Higher Education Policy Commission, 2016.
- ZoomWV Data Dashboard, WV Department of Education.
- WV Department of Education Office of Early Learning Program Participation Reports.
- National Low-Income Housing Coalition County Reports, 2016.
- Prosperity Now Scorecard - Data from 2014 Census Bureau Survey of Income and Program Participation (SIPP)
- Hospital Directory, WV Hospital Association
- Primary Care Centers Directory, WV-DHHR.
- Comprehensive Behavioral Health Centers Directory.
- Directory of School-Based Health Services, 2016-17.
- EnAct program service reports.

Appendix E - Summary of Secondary Data Compiled by County

| <u>Secondary Data Indicators for Needs Assessment</u> | | | | | |
|---|--------------|-------------|----------------|----------------|---------------|
| | Boone | Clay | Fayette | Kanawha | Putnam |
| <u>Geographic</u> | | | | | |
| Land Area in Square Miles (2010) | 501.5 | 391.9 | 661.6 | 901.6 | 345.7 |
| Population per Square Mile (2010) | 49.1 | 27.5 | 69.6 | 214.1 | 160.5 |
| | | | | | |
| <u>Demographic</u> | | | | | |
| Population estimate as of July 1, 2016 | 22,816 | 8,859 | 44,323 | 186,241 | 56,941 |
| Percent change in population April 1, 2010 to July 1, 2016 | | | | | |
| | -7.4% | -5.6% | -3.7% | -3.5% | 2.6% |
| | | | | | |
| % Pop. Under 5 Yrs. (July 1, 2016) | 5.2% | 5.6% | 5.9% | 5.6% | 5.8% |
| % Pop. Under 18 Yrs. (July 1, 2016) | 21.8% | 22.5% | 20.7% | 20.3% | 22.8% |
| | | | | | |
| Total Population | 23,645 | 9,033 | 45,192 | 189,636 | 56,743 |
| Under 5 yrs. | 1,324 | 515 | 2,666 | 10,620 | 3,348 |
| 5-19 yrs. | 4,398 | 1,734 | 7,592 | 32,048 | 10,781 |
| 20-44 yrs. | 6,999 | 2,448 | 13,196 | 57,460 | 17,023 |
| 45-64 yrs. | 6,904 | 2,656 | 13,196 | 54,994 | 16,172 |
| 65 yrs. and older | 4,020 | 1,680 | 8,541 | 34,514 | 9,419 |
| | | | | | |
| Percent Pop. Under 5 Yrs. | 5.6% | 5.7% | 5.9% | 5.6% | 5.9% |
| Percent Pop. 5-19 Yrs. | 18.6% | 19.2% | 16.8% | 16.9% | 19.0% |
| Percent Pop. 20-44 Yrs. | 29.6% | 27.1% | 29.2% | 30.3% | 30.0% |
| Percent Pop. 45-64 Yrs. | 29.2% | 29.4% | 29.2% | 29.0% | 28.5% |
| Percent Pop 65 Yrs and Older | 17.0% | 18.6% | 18.9% | 18.2% | 16.6% |
| | | | | | |
| Percent White | 98.3% | 98.0% | 93.4% | 88.6% | 96.5% |
| Percent Black | 0.8% | 0.0% | 5.1% | 5.2% | 1.5% |
| American Indian or Alaska Native | 0.0% | 0.5% | 0.3% | 0.2% | 0.1% |
| Percent Other or Mixed Race | 0.9% | 1.5% | 1.2% | 6.0% | 1.9% |
| | | | | | |
| Hispanic or Latino | 0.6% | 0.1% | 1.0% | 1.1% | 1.1% |
| | | | | | |
| Total Households | 9,466 | 3,375 | 17,845 | 81,708 | 21,780 |
| Family Households (2 or more persons related by birth marriage or adoption living together) | 6,593 | 2,330 | 12,121 | 50,159 | 15,680 |
| Percent Family Households | 69.6% | 69.0% | 67.9% | 61.4% | 72.0% |
| Households with Children Under 18 yrs. | 2,991 | 952 | 4,889 | 21,861 | 7,402 |
| Percent households with children under 18 yrs. | 31.6% | 28.2% | 27.4% | 26.8% | 34.0% |

| | | | | | |
|--|--------|-------|--------|---------|--------|
| <u>Health</u> | | | | | |
| With Health Insurance | 91.3% | 91.8% | 88.5% | 91.1% | 92.5% |
| With private coverage | 56.8% | 51.6% | 55.5% | 65.0% | 73.4% |
| With public coverage | 50.7% | 53.2% | 48.8% | 41.7% | 32.6% |
| With No Health Insurance | 8.7% | 8.2% | 11.5% | 8.9% | 7.5% |
| | | | | | |
| <i>Adults 18 Yrs. of Age and Older</i> | | | | | |
| Percent Fair or Poor Health | 37.3% | 32.2% | 33.6% | 23.2% | 23.4% |
| Obesity | 35.6% | 40.4% | 37.7% | 33.8% | 32.9% |
| Cigarette Smoking | 33.1% | 26.8% | 29.4% | 26.1% | 22.3% |
| Cardiovascular Disease Prevalence | 18.2% | 17.1% | 14.6% | 14.5% | 11.7% |
| Diabetes Prevalence | 15.7% | 15.5% | 13.4% | 14.4% | 11.1% |
| | | | | | |
| Percent Low Birth Weight Babies (less than 2500 grams) | 11.2% | 10.3% | 9.0% | 8.3% | 7.6% |
| Teen Birth Rate (ages 15-19 per 1,000 females) | 53 | 35.6 | 51.7 | 26.8 | 22.8 |
| Infant mortality rate per 1,000 live births | 3.1 | 12.9 | 3.7 | 4.6 | 6.9 |
| Births to mothers with less than a high school education | 18.6% | 20.7% | 17.4% | 15.2% | 8.2% |
| | | | | | |
| Drug Overdose Mortality Rate per 100,000 pop. | 69 | NA | 33 | 54 | 29 |
| | | | | | |
| Percent civilian non-institutionalized population with a disability | 29.5% | 25.4% | 26.4% | 19.5% | 13.0% |
| | | | | | |
| <u>Nutrition</u> | | | | | |
| Number of Families receiving WIC - enrollment average 2013 | 668 | 685 | 974 | 4497 | 899 |
| Households receiving Food Stamps (% total households) | 2,389 | 976 | 3,460 | 12,497 | 2,120 |
| Percent Households Receiving Food Stamps | 25.2% | 28.9% | 19.4% | 15.3% | 9.7% |
| Number of retail locations accepting food stamps, 2015 | 36 | 14 | 73 | 223 | 57 |
| Number of retail locations accepting WIC, 2015 | 6 | 2 | 8 | 24 | 4 |
| Students eligible for free & reduced school meal program, 2015 | 3,218 | 1,907 | 5,159 | 17,793 | 3,958 |
| Percent eligible students participating-free & reduced Lunch | 64% | 81% | 62% | 60% | 59% |
| Number of Food Assistance Providers (Pantries, Hot Meals, Backpack Programs, Meal Delivery) - July, 2015 | 10 | 8 | 23 | 50 | 5 |
| | | | | | |
| <u>Employment</u> | | | | | |
| Population 16 yrs. of age and over | 19,106 | 7,208 | 36,969 | 155,212 | 45,311 |
| Percent Population 16 Yrs. and Older in Labor Force | 41.5% | 42.0% | 48.4% | 57.5% | 58.5% |
| % Families with Children Under 6 and All Parents in Labor Force | 42.0% | 56.3% | 58.9% | 62.3% | 60.2% |

| | | | | | |
|--|----------|----------|----------|----------|----------|
| Civilian Labor Force - March 2018 | 7,650 | 3,230 | 15,610 | 83,920 | 25,790 |
| Total Unemployment - March 2018 | 510 | 350 | 1,200 | 4,670 | 1,410 |
| Unemployment rate - March, 2018 | 6.6% | 10.9% | 7.7% | 5.6% | 5.5% |
| Increase in Unemployment Rate March 2017 to March 2018 | 0.0% | 0.9% | 0.4% | 0.4% | 0.5% |
| <i>Percent Employment by Industry</i> | | | | | |
| Agriculture, forestry, fishing & hunting, and mining | 21.0% | 12.5% | 7.5% | 2.5% | 1.2% |
| Construction | 3.4% | 9.6% | 5.8% | 5.2% | 6.4% |
| Manufacturing | 4.3% | 7.8% | 6.0% | 5.2% | 10.0% |
| Wholesale Trade | 0.9% | 0.6% | 2.4% | 2.6% | 3.9% |
| Retail Trade | 11.5% | 7.5% | 14.2% | 11.2% | 13.6% |
| Transportation, warehousing and utilities | 4.7% | 4.2% | 5.0% | 5.2% | 6.6% |
| Information Services | 0.8% | 0.8% | 2.4% | 2.4% | 1.6% |
| Finance & insurance and real estate and rental and leasing | 3.4% | 3.4% | 4.2% | 5.8% | 5.5% |
| Professional, scientific & management and administrative and waste management services | 5.8% | 6.7% | 6.7% | 10.6% | 7.1% |
| Educational services and health care and social assistance | 27.4% | 30.2% | 27.4% | 25.8% | 23.6% |
| Arts, entertainment and recreation & accommodations and food services | 8.0% | 4.4% | 7.8% | 9.4% | 8.8% |
| Other services | 3.5% | 4.7% | 3.9% | 4.4% | 5.0% |
| Public administration | 5.4% | 7.6% | 6.8% | 9.8% | 6.8% |
| | | | | | |
| <i>Transportation</i> | | | | | |
| <i>Access to Work</i> | | | | | |
| Drove alone to work | 84.7% | 75.4% | 81.8% | 80.9% | 86.4% |
| Car pooled to work | 9.5% | 20.2% | 8.9% | 10.4% | 8.3% |
| Public transportation | 0.0% | 0.0% | 0.2% | 2.0% | 0.1% |
| Walked | 3.1% | 1.2% | 3.5% | 3.1% | 0.8% |
| Other means | 1.5% | 0.8% | 3.8% | 0.8% | 0.4% |
| Worked at Home | 1.2% | 2.4% | 1.7% | 2.8% | 3.9% |
| Mean travel time to work (minutes) | 32.2 | 45.3 | 28.1 | 20.9 | 25.1 |
| | | | | | |
| <i>Income and Assets</i> | | | | | |
| <i>Credit & Asset Conditions</i> | | | | | |
| Households with Zero Net Worth | 14.9% | 14.5% | 15.3% | 16.2% | 12.3% |
| Liquid Asset Poverty Rate - lack sufficient liquid assets to subsist at poverty level for three months in absence of income. | 40.2% | 44.1% | 41.0% | 35.8% | 27.6% |
| Unbanked Households - No checking or savings account. | 8.4% | 8.7% | 8.1% | 5.5% | 4.5% |
| <i>Income</i> | | | | | |
| Median household income | \$37,820 | \$33,639 | \$37,846 | \$46,528 | \$56,640 |
| Median family income | \$47,707 | \$43,786 | \$45,609 | \$58,966 | \$69,476 |
| | | | | | |

| | | | | | |
|--|----------|----------|----------|-----------|-----------|
| Source of income | | | | | |
| Earnings | 56.3% | 57.2% | 64.0% | 71.9% | 73.0% |
| Social Security | 47.6% | 45.1% | 45.3% | 39.7% | 37.1% |
| Retirement | 29.6% | 24.1% | 25.1% | 23.1% | 23.4% |
| Supplemental Security Income | 12.4% | 15.1% | 10.2% | 6.7% | 4.4% |
| Cash Assistance TANF) | 2.5% | 2.9% | 1.7% | 2.5% | 1.6% |
| | | | | | |
| <u>Education</u> | | | | | |
| <i>Persons 25 yrs. of age and older</i> | | | | | |
| Less than HS | 20.8% | 28.0% | 18.3% | 11.9% | 8.0% |
| HS Graduate | 50.5% | 46.9% | 44.4% | 37.3% | 38.3% |
| Some College - no degree | 14.6% | 10.2% | 16.7% | 19.2% | 19.2% |
| Associate Degree | 5.4% | 4.8% | 7.5% | 6.4% | 9.5% |
| Bachelor's Degree | 5.2% | 5.4% | 8.6% | 14.5% | 14.7% |
| Graduate or professional degree | 3.5% | 4.7% | 4.5% | 10.7% | 10.3% |
| | | | | | |
| Total Public-School Enrollment 2017-18 | 4,010 | 1,922 | 6,365 | 26,230 | 9,628 |
| Number Special Education | 702 | 307 | 993 | 4,043 | 1,674 |
| Percent Special Education 2017-18 | 17.5% | 16.0% | 15.6% | 15.4% | 17.4% |
| Graduation Rate 4 Year Cohort 2017 | 88.2% | 89.3% | 84.5% | 83.3% | 92.7% |
| Attendance Rate 2016-17 | 90.2% | 93.2% | 92.9% | 93.9% | 94.2% |
| 11th Grade Mathematics Proficiency 2016-17 | 16.9% | 19.5% | 9.0% | 25.0% | 28.9% |
| 11th Grade Reading Proficiency 2016-17 | 48.6% | 65.3% | 33.6% | 56.7% | 54.1% |
| Dropout Rate | 10.0% | 7.4% | 10.6% | 7.1% | 2.5% |
| <i>College Going Rate Fall of 2016</i> | | | | | |
| 4 Yr. Institutions | 24.6% | 29.0% | 29.7% | 35.6% | 47.4% |
| 2 Yr. Institutions | 12.3% | 15.3% | 10.6% | 6.9% | 5.6% |
| | | | | | |
| <u>Housing</u> | | | | | |
| Total Housing Units | 11,019 | 4,584 | 21,510 | 92,454 | 23,794 |
| Percent built prior to 1950 | 18.6% | 18.4% | 32.8% | 25.7% | 9.1% |
| Occupied Units | 9,466 | 3,375 | 17,845 | 81,708 | 21,780 |
| Number of Occupied Units Lacking Complete Plumbing | 65 | 38 | 94 | 414 | 88 |
| Percent Total Units Occupied | 85.90% | 73.60% | 83.00% | 88.40% | 91.50% |
| Percent Owner Occupied (Home Ownership Rate) | 76.0% | 81.0% | 77.7% | 69.1% | 82.0% |
| Percent Renter Occupied | 24.0% | 19.0% | 22.3% | 30.9% | 18.0% |
| Vacant Units | 1,553 | 1,209 | 3,665 | 10,746 | 2,014 |
| Percent Vacant | 14.1% | 26.4% | 17.0% | 11.6% | 8.5% |
| Median Value Owner Occupied Housing | \$72,900 | \$77,700 | \$81,300 | \$107,100 | \$151,800 |
| Median monthly owner cost with mortgage | \$995 | \$940 | \$823 | \$973 | \$1,159 |

| | | | | | |
|--|-------|-------|-------|--------|-------|
| Percent Home Owners who are "cost burdened" (Monthly Owner Cost exceeds 30% of Household Income for housing units with mortgage) | 25.2% | 31.8% | 24.4% | 18.6% | 18.7% |
| Median Rent | \$582 | \$461 | \$560 | \$703 | \$765 |
| Percent Renters who are "cost burdened" (Gross Rent Exceeds 30% of Household Income) | 55.8% | 61.7% | 46.4% | 42.3% | 42.6% |
| | | | | | |
| <u>Children's Needs</u> | | | | | |
| Child Abuse & Neglect Rate (per 1,000 children) | 32.0 | 59.2 | 35.4 | 19.1 | 5.5 |
| 2016 Court Filings for Child Abuse/Neglect | 93 | 37 | 77 | 651 | |
| Abuse/Neglect Filings per 1000 households with children | 31.1 | 38.9 | 15.7 | 29.8 | #REF! |
| 2016 Court Filings for Domestic Violence | 153 | 73 | 247 | 1983 | 306 |
| Domestic Violence Filings per 1000 family households | 23.2 | 31.3 | 20.4 | 39.5 | 19.5 |
| | | | | | |
| Percent children under 18 yrs. with disability | 8.3% | 5.9% | 9.2% | 7.1% | 2.8% |
| | | | | | |
| Pre-K Enrollment | 202 | 112 | 333 | 1,388 | 450 |
| Pre-K Participation Percentage 2016-17 | 75% | 98% | 70% | 74% | 66% |
| Number of Pre-K Classrooms | 12 | 9 | 24 | 80 | 27 |
| Number of Licensed Child Care Centers | 2 | 0 | 2 | 53 | 14 |
| | | | | | |
| <u>Senior Needs</u> | | | | | |
| Number of people over 65 yrs. of age | 3,999 | 1,683 | 7,397 | 34,448 | 9,402 |
| Households with seniors | 2,892 | 1,155 | 5,799 | 25,249 | 6,266 |
| Percent total households with seniors | 30.6% | 34.2% | 32.5% | 30.9% | 28.8% |
| Number of persons over 65 yrs. of age living alone | 1,028 | 358 | 2,130 | 10,284 | 2,237 |
| Percent of all persons over 65 yrs. living alone | 25.7% | 21.3% | 28.8% | 29.9% | 23.8% |
| Total All seniors Ages 65 and Older Below FPL | 481 | 281 | 690 | 2,442 | 738 |
| % All seniors 65 and Older Below FPL | 12.3% | 17.1% | 8.4% | 7.3% | 8.0% |
| Percent seniors over age 65 yrs. with a disability | 58.9% | 51.2% | 51.0% | 41.7% | 35.6% |
| | | | | | |
| Number of Grandparents living with own grandchildren under 18 yrs. of age | 604 | 211 | 1,179 | 4,550 | 1,201 |
| Number of Grandparent households responsible for raising own grandchildren under 18 yrs. of age | 404 | 49 | 630 | 2,816 | 645 |
| Percent Grandparents living with grandchildren who are responsible for raising grandchildren | 66.9% | 23.2% | 53.4% | 61.9% | 53.7% |

Appendix F – Summary of Poverty Data Used in Analysis

| <u>Poverty Analysis</u> | <u>Boone</u> | <u>Clay</u> | <u>Fayette</u> | <u>Kanawha</u> | <u>Putnam</u> | <u>Region</u> |
|---|---------------------|--------------------|-----------------------|-----------------------|----------------------|----------------------|
| Number All People Below FPL | 6,090 | 2,073 | 8,306 | 29,776 | 5,546 | 51,791 |
| Percent All People Below FPL | 26.0% | 23.1% | 19.1% | 16.0% | 9.8% | |
| <i>Gender</i> | | | | | | |
| Number Male Below FPL | 2,752 | 941 | 3,744 | 13,076 | 2,156 | |
| Percent Male Below FPL | 23.7% | 20.9% | 17.5% | 14.6% | 7.8% | |
| Number Female Below FPL | 3,338 | 1,132 | 4,562 | 16,703 | 3,390 | |
| Percent Female Below FPL | 28.3% | 25.3% | 20.7% | 17.3% | 11.9% | |
| <i>Ethnicity</i> | | | | | | |
| Number Hispanic/Latino Below FPL | 13 | 0 | 106 | 469 | 24 | 612 |
| Percent of All Persons Below FPL Who Are Hispanic/Latino | 0.2% | 0.0% | 1.3% | 1.6% | 0.4% | |
| <i>Race</i> | | | | | | |
| Number of White Persons Below FPL | 6,041 | 2,061 | 7,859 | 23,894 | 5,282 | 45,137 |
| Percent of All Persons Below FPL Who Are White | 99.2% | 99.4% | 94.6% | 80.2% | 95.2% | |
| Number of Black or African American Persons Below FPL | 34 | 3 | 353 | 2,822 | 113 | 3,325 |
| Percent of All Persons Below FPL Who Are African American | 0.6% | 0.1% | 4.2% | 9.5% | 2.0% | |
| Number of Native American/Alaska Native Below FPL | 0 | 0 | 0 | 189 | 0 | 189 |
| Percent of All Persons Below FPL Who Are Native American | 0.0% | 0.0% | 0.0% | 0.6% | 0.0% | |
| Number of Asian Persons Below FPL | 0 | 0 | 0 | 266 | 0 | 266 |
| Percent of All Persons Below FPL Who Are Asian | 0.0% | 0.0% | 0.0% | 0.9% | 0.0% | |
| Number of Other Race Persons Below FPL | 0 | 9 | 20 | 28 | 0 | 57 |
| Percent of All Persons Below FPL Who Are Other Races | 0.0% | 0.4% | 0.2% | 0.1% | 0.0% | |
| Number of Multiple Race Persons Below FPL | 15 | 0 | 74 | 2,580 | 151 | 2,820 |
| Percent of All Persons Below FPL Who Are Multi-Racial | 0.2% | 0.0% | 0.9% | 8.7% | 2.7% | 6,657 |
| <i>Children</i> | | | | | | |
| Total All Children Under 18 Below FPL | 2,049 | 398 | 2,584 | 9,230 | 1,466 | 15,727 |
| % All Children Under 18 Below FPL | 40.0% | 19.5% | 28.2% | 24.3% | 11.4% | |
| Total All Children Under 5 Below FPL | 484 | 65 | 755 | 2,929 | 412 | 4,645 |
| % All Children Under 5 Below FPL | 36.9% | 12.9% | 28.5% | 28.5% | 12.3% | |
| <i>Families</i> | | | | | | |
| % All Families Below FPL | 20.4% | 13.6% | 14.7% | 11.4% | 7.2% | |
| % all Families with related children under 5 yrs Below FPL | 32.0% | 23.7% | 25.3% | 22.8% | 10.7% | |
| % Female headed Families (no husband present) with children under 5 Below FPL | 89.0% | 79.2% | 40.6% | 50.3% | 26.5% | |
| <i>Seniors</i> | | | | | | |
| Total All Seniors Ages 65 and Older Below FPL | 481 | 281 | 690 | 2,442 | 738 | 4,632 |
| % All Seniors 65 and Older Below FPL | 12.3% | 17.1% | 8.4% | 7.3% | 8.0% | 8.00% |

Data Sources:

Poverty Status in Past 12 Months and Poverty Status in the Past 12 Months of Families, 2012-16 American Communities Survey, U.S. Bureau of the Census (Tables S1701 & S1702).

Appendix G – Largest Employers by County

Source: WV Bureau of Employment programs – March 2017

Boone County

- 1 Boone County Board of Education
- 2 Elk Run Coal Company, Inc.
- 3 Boone Memorial Hospital, Inc.
- 4 Blackhawk Mining, LLC
- 4 Maxxim Shared Services, LLC
- 6 Boone County Commission
- 7 Panhandle Support Services, Inc.
- 8 Hillcrest Health Care Center, LLC
- 9 ERP Compliant Fuels, LLC
- 10 Kroger

Clay County

- 1 Clay County Board of Education
- 2 Clay County Development Corp
- 3 Clay Trucking, Inc.
- 4 Clay Health Care Center, LLC
- 5 Community Care of West Virginia, Inc.
- 6 Triad Hunter, LLC
- 7 Advantage Home Care, LLC
- 8 Clay County Commission
- 9 West Virginia Department of Highways
- 10 Pierson Lumber Company

Fayette County

- 1 Fayette County Board of Education
- 2 Mount Olive Correctional Complex
- 3 Wal-Mart Associates, Inc.
- 4 WVA Manufacturing, LLC
- 5 Montgomery General hospital
- 6 Plateau Medical Center
- 7 Kingston Mining, Inc.
- 8 West Virginia University
- 9 Central West Virginia Aging Service, Inc.
- 10 Kroger

Kanawha County

- 1 Charleston Area Medical Center, Inc.
- 2 Kanawha County Board of Education
- 3 Thomas Health System
West Virginia Department of Health and Human
4 Resources
- 5 Wal-Mart Associates, Inc.
- 6 West Virginia Department of Highways
- 7 Kroger
- 8 Blackhawk Mining, LLC
- 9 United States Postal Service
- 10 City of Charleston

Putnam County

- 1 Putnam County Board of Education
- 2 Toyota Motor Manufacturing, West Virginia, Inc.
- 3 Appalachian Power Company
- 4 Manpower of WV, Inc.
- 5 Charleston Area Medical Center, Inc.
- 6 APEX Pipeline Services, Inc.
- 7 Wal-Mart Associates, Inc.
- 8 Brand Energy Services, LLC
- 9 Diamond Electric Manufacturing Corporation
- 10 Nitro Electric Company, Inc.